## $\$$ scansource <br> CFO COMMENTARY <br> Q2 FY 2020

FINANCIAL INFORMATION AND CONFERENCE CALL
Please see the accompanying earnings press release available at www.scansource.com in the Investor Relations section. The information included in this CFO commentary is unaudited and should be read in conjunction with the Company's SEC filings on Form 10-Q for the quarter ended December 31, 2019. ScanSource will present additional information about its financial results and outlook in a conference call on Tuesday, February 4, 2020 at 5:00 pm ET. A webcast of the call is available and can be accessed at www.scansource.com (Investor Relations section). The webcast will be available for replay for 60 days.

## SECOND QUARTER SUMMARY

For the quarter, we missed our sales forecast, primarily from lost sales as we reorganized our North American VAR sales team. In addition, we had higher-than-expected declines in our premise-based communications business. Net sales declined 5\% Y/Y, primarily from lower sales volumes in North America. This decrease was partially offset by increases for the Intelisys recurring revenue business and the addition of SaaS sales with the acquisition of intY. GAAP diluted EPS of $\$ 0.45$ includes a higher-than-expected expense for the change in fair value of contingent consideration for Intelisys as a result of better-than-expected actual results.

For the trailing 12-months ending December 31, 2019, we generated strong operating cash flow of $\$ 143$ million, up from $\$ 60$ million for the prior-year period.

Q2 FY20 Results:
NET SALES

## $\$ 989.5$ million

Forecast:
$\$ 1.03$ billion to
$\$ 1.09$ billion

NON-GAAP NET SALES
Excluding Planned Divestitures

## $\$ 833.7$ million

Forecast:
$\$ 880$ million to
$\$ 940$ million

## GAAP DILUTED EPS

$\$ 0.45$

Forecast:
$\$ 0.54$ to \$0.59

## NON-GAAP DILUTED EPS Excluding Planned Divestitures

## $\$ 0.77$

Forecast:
\$0.80 to \$0.85

## ScanSource, Inc.

## CFO COMMENTARY

Q2 FY2020

## QUARTERLY HIGHLIGHTS

| \$ in millions, except EPS | Q2 FY20 | Q1 FY20 | Q2 FY19 | Y/Y Change |
| :---: | :---: | :---: | :---: | :---: |
| Net sales | \$989.5 | \$1,006.9 | \$1,046.0 | -5\% |
| Non-GAAP net sales | \$833.7 | \$851.4 | \$872.4 | -4\% |
| Gross profit | \$113.9 | \$112.1 | \$120.5 | -5\% |
| Gross profit margin \% | 11.5\% | 11.1\% | 11.5\% | -1 bps |
| Non-GAAP gross profit | \$98.4 | \$98.7 | \$103.5 | -5\% |
| Non-GAAP gross profit margin \%, | 11.8\% | 11.6\% | 11.9\% | -6 bps |
| Operating income | \$18.5 | \$18.6 | \$29.7 | -38\% |
| Operating income \% | 1.9\% | 1.8\% | 2.8\% | -97 bps |
| Non-GAAP operating income | \$28.6 | \$27.5 | \$34.6 | -17\% |
| Non-GAAP operating income \% | 3.4\% | 3.2\% | 4.0\% | -54 bps |
| GAAP net income | \$11.4 | \$11.5 | \$20.0 | -43\% |
| Non-GAAP net income | \$19.5 | \$18.5 | \$24.7 | -21\% |
| GAAP diluted EPS | \$0.45 | \$0.45 | \$0.78 | -42\% |
| Non-GAAP diluted EPS | \$0.77 | \$0.72 | \$0.96 | -20\% |

- Net sales of $\$ 989.5$ million ( $-5 \% \mathrm{Y} / \mathrm{Y}$ )
- Non-GAAP net sales, which exclude Planned Divestitures, of $\$ 833.7$ million (-4\% Y/Y)
- Organic growth down 5\% Y/Y, principally from lower sales volumes in North America
- Gross profit margin of $11.5 \%$ (down 1 bp $\mathrm{Y} / \mathrm{Y}$ ) and non-GAAP gross profit margin of 11.8\% (down 6 bps Y/Y)
- Operating income margin of 1.9\% and non-GAAP operating income margin of 3.4\%
- SG\&A includes investments for our recurring revenue and services-based businesses
- GAAP diluted EPS of \$0.45 and nonGAAP diluted EPS of $\$ 0.77$

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## ScanSource, Inc.

## CFO COMMENTARY

Q2 FY2020

## WORLDWIDE BARCODE, NETWORKING \& SECURITY

| \$ in millions | Q2 FY20 | Q1 FY20 | Q2 FY19 |
| :--- | ---: | ---: | ---: |
| Net sales | $\$ 686.2$ | $\$ 697.8$ | $\$ 701.6$ |
| Non-GAAP net sales | $\$ 575.0$ | $\$ 581.2$ | $\$ 579.3$ |
| Gross profit | $\$ 60.1$ | $\$ 58.3$ | $\$ 64.8$ |
| Gross profit margin $\%$ | $8.8 \%$ | $8.4 \%$ | $9.2 \%$ |
| Non-GAAP gross profit | $\$ 51.1$ | $\$ 50.3$ | $\$ 54.8$ |
| Non-GAAP gross profit margin $\%$ | $8.9 \%$ | $8.7 \%$ | $9.5 \%$ |
| Operating income | $\$ 14.1$ | $\$ 12.0$ | $\$ 18.6$ |
| Operating income $\%$ | $2.1 \%$ | $1.7 \%$ | $2.7 \%$ |
| Non-GAAP operating income | $\$ 15.3$ | $\$ 13.1$ | $\$ 18.1$ |
| Non-GAAP operating income $\%$ | $2.7 \%$ | $2.3 \%$ | $3.1 \%$ |

Net Sales, $\$$ in millions
Y/Y Growth -2.2\% Y/Y Organic Growth -0.4\%


- Planned Divestitures
- Continuing Operations
- Net sales of $\$ 686.2$ million, down $2.2 \% \mathrm{Y} / \mathrm{Y}$
- Organic growth down $0.4 \%$ Y/Y
- Lower sales volumes in North America
- Growth in mobile computing and in payments
- Gross profit margin of $8.8 \%$ (down 48 bps ) and non-GAAP gross profit margin of $8.9 \%$ (down 57 bps)
- Higher vendor program recognition in prior year quarter
- Operating income margin of 2.1\% (down 60 bps) and non-GAAP operating income margin of 2.7\% (down 47 bps )


## ScanSource, Inc.

## CFO COMMENTARY

Q2 FY2020

## WORLDWIDE COMMUNICATIONS \& SERVICES

| \$ in millions | Q2 FY20 | Q1 FY20 | Q2 FY19 |
| :--- | ---: | ---: | ---: |
| Net sales | $\$ 303.3$ | $\$ 309.1$ | $\$ 344.4$ |
| Non-GAAP net sales | $\$ 258.7$ | $\$ 270.2$ | $\$ 293.1$ |
| Gross profit | $\$ 53.7$ | $\$ 53.8$ | $\$ 55.7$ |
| Gross profit margin | $17.7 \%$ | $17.4 \%$ | $16.2 \%$ |
| Non-GAAP gross profit | $\$ 47.3$ | $\$ 48.4$ | $\$ 48.7$ |
| Non-GAAP gross profit margin $\%$ | $18.3 \%$ | $17.9 \%$ | $16.6 \%$ |
| Operating income | $\$ 5.6$ | $\$ 7.4$ | $\$ 11.5$ |
| Operating income $\%$ | $1.8 \%$ | $2.4 \%$ | $3.4 \%$ |
| Non-GAAP operating income | $\$ 13.3$ | $\$ 14.2$ | $\$ 16.4$ |
| Non-GAAP operating income $\%$ | $5.1 \%$ | $5.3 \%$ | $5.6 \%$ |

Net Sales, $\$$ in millions
Y/Y Growth -11.9\%
Y/Y Organic Growth -14\%


- Planned Divestitures

■ Continuing Operations

- Net sales of $\$ 303.3$ million, down 11.9\% Y/Y
- Lower sales in the premise-based communications business in North America
- Intelisys net sales increased 19\% Y/Y
- Addition of \$11 million of SaaS sales from the int Y acquisition
- Gross profit margin of $17.7 \%$ (up 156 bps ) and non-GAAP gross margin of $18.3 \%$ (up 165 bps )
- More favorable mix from Intelisys recurring revenue
- Operating income margin of 1.8\% (down 151 bps); non-GAAP operating income margin of 5.1\% (down 47 bps)
- Investments for our recurring revenue and services-based businesses

Organic growth, a non-GAAP measure, reflects reported sales growth, excluding Planned Divestitures less impacts from foreign currency translation and acquisitions. Non-GAAP net sales and non-GAAP gross margin exclude Planned Divestitures. Non-GAAP operating income excludes amortization of intangibles, change in fair value of contingent consideration, impact of Planned Divestitures, and restructuring costs.

## ScanSource, Inc.

## CFO COMMENTARY

Q2 FY2020

## WORKING CAPITAL

| \$ in millions | Q2 FY20 | Q1 FY20 | Q2 FY19 |
| :--- | ---: | ---: | ---: |
| Accounts receivable (Q/E) | $\$ 645.3$ | $\$ 706.4$ | $\$ 673.6$ |
| Days sales outstanding in receivables* | 59 | 63 | 58 |
| Inventory (Q/E) | $\$ 743.0$ | $\$ 715.2$ | $\$ 704.4$ |
| Inventory turns | 4.8 | 5.1 | 5.4 |
| Accounts payable (Q/E) | $\$ 672.9$ | $\$ 656.2$ | $\$ 604.6$ |
| Paid for inventory days* | 13.8 | 11.8 | 13.2 |
| Working capital (Q/E) (AR+INV-AP) | $\$ 715.3$ | $\$ 765.5$ | $\$ 773.4$ |

* Excludes the impact of Intelisys for all periods; paid for inventory days represent Q/E inventory days less Q/E accounts payable days
- Working capital of $\$ 715.3$ million, down 7\% Q/Q and down 8\% Y/Y
- Lower level of working capital investment
- Working capital at 12/31/19 for the Planned Divestitures decreased to $\$ 167.4$ million, down $\$ 37.5$ million from $\$ 204.9$ million at 6/30/19
- Days sales outstanding in receivables of 59 days
- Inventory turns of $4.8 x$; slower-thanexpected range
- Inventory up 4\% Q/Q and 5\% Y/Y
- Paid for inventory days of 13.8 reflect timing of accounts payable


## ScanSource, Inc.

CFO COMMENTARY
Q2 FY2020

## CASH FLOW AND BALANCE SHEET HIGHLIGHTS

| \$ in millions | Q2 FY20 | Q1 FY20 | Q2 FY19 |
| :---: | :---: | :---: | :---: |
| Adjusted EBITDA (QTR)* | \$33.1 | \$31.9 | \$39.1 |
| Adjusted ROIC (QTR)* | 9.9\% | 9.6\% | 12.7\% |
| Operating cash flow (QTR) | \$71.1 | \$47.0 | (\$57.5) |
| Operating cash flow, trailing 12 months | \$142.7 | \$14.2 | \$60.3 |
| Cash and cash equivalents (Q/E) | \$42.0 | \$25.9 | \$22.7 |
| Debt (Q/E) | \$357.7 | \$370.3 | \$372.4 |
| Net debt to adjusted EBITDA, trailing 12 months* | $2.3 x$ | 2.4 x | 2.4 x |
| Shares repurchased - \# of shares (QTR) | -- | 168,094 | 9,387 |
| Shares repurchased - dollars (QTR) | -- | \$5.4 | \$0.3 |
| Remaining share repurchase authorization (as of Q/E) | -- | -- | \$99.4 |

* Excludes non-GAAP adjustments and change in fair value of contingent consideration
- Adjusted EBITDA of $\$ 33.1$ million, down $15 \%$ Y/Y, primarily from lower sales volumes and our acquisition investments
- Adjusted return on invested capital of 9.9\% for the quarter
- Operating cash flow of $\$ 71.1$ million for the quarter and $\$ 142.7$ million for the trailing 12 months
- Earnings from our business and lower working capital Q/Q
- Cash and cash equivalent balances of $\$ 42$ million at $12 / 31 / 19$, including $\$ 28$ million held outside of the U.S.
- Net debt to trailing 12-month adjusted EBITDA is 2.3 x (target range: 1.5 x to 2.5x)


## ScanSource, Inc.

CFO COMMENTARY
Q2 FY2020

## Q3 FY20 OUTLOOK

For the quarter ending March 31, 2020:

GAAP NET SALES


Q3 FY19: Net sales $\$ 893$ million
NON-GAAP NET SALES
Excluding Planned Divestitures

## Forecast Range:

\$725 million to $\$ 775$ million

Q3 FY19: Net sales excluding Planned Divestitures \$753 million

## GAAP DILUTED EPS

Forecast Range:
\$0.16 to \$0.26 per share

Q3 FY19: GAAP diluted EPS $\$ 0.45$
NON-GAAP DILUTED EPS
Excluding Planned Divestitures

## Forecast: Range

\$0.44 to \$0.54 per share

Q3 FY19: Non-GAAP diluted EPS excluding Planned Divestitures $\$ 0.80$

- Outlook as of February 4, 2020
- Excludes operating results for Planned Divestitures (physical product distribution businesses in Europe, UK, Mexico, Colombia, Chile, Peru and Miami-based export operations)
- Non-GAAP diluted EPS exclude amortization of intangible assets, change in fair value of contingent consideration, impact of Planned Divestitures, restructuring costs, and divestiture costs
- Forecast midpoint reflects a $10 \%$ quarter-over-quarter decline, in line with our seasonal historical trends, and a 1\% year-over-year organic sales decline
- Reflects a FX rate of $\$ 0.24$ to $\mathrm{R} \$ 1.00$ for the Brazilian real ( $\mathrm{R} \$ 4.17$ to $\$ 1$ )
- Expects foreign currency translation to negatively impact non-GAAP net sales by approximately $\$ 8$ million
- Assumes interest expense will be approximately $\$ 3.3$ million for Q3 FY20
- Assumes an effective tax rate excluding Planned Divestitures of $25 \%$ to $26 \%$ for Q3 FY20, excluding discrete items


## ScanSource, Inc. <br> CFO COMMENTARY <br> Q2 FY2020

## FORWARD-LOOKING STATEMENTS

This CFO Commentary contains certain comments that are "forward-looking" statements, including statements about expected sales, Planned Divestitures, GAAP diluted earnings per share ("EPS"), non-GAAP diluted EPS, operating cash flow, foreign currency rates, tax rates and interest expense that involve plans, strategies, economic performance and trends, projections, expectations, costs or beliefs about future events and other statements that are not descriptions of historical facts. Forwardlooking information is inherently subject to risks and uncertainties.

Any number of factors could cause actual results to differ materially from anticipated or forecasted results, including but not limited to, our ability to complete the Planned Divestitures on acceptable terms or at all, changes in our operating strategy, changes in interest and exchange rates and regulatory regimes impacting our international operations, the impact of tax reform laws, the failure of acquisitions to meet our expectations, the failure to manage and implement our organic growth strategy, credit risks involving our larger customers and vendors, termination of our relationship with key vendors or a significant modification of the terms under which we operate with a key vendor, the decline in demand for the products and services that we provide, reduced prices for the products and services that we provide due both to competitor and customer actions, and other factors set forth in the "Risk Factors" contained in our annual report on Form 10-K for the year ended June 30, 2019, filed with the Securities and Exchange Commission ("SEC").

Although ScanSource believes the expectations in its forward-looking statements are reasonable, it cannot guarantee future results, levels of activity, performance or achievement. ScanSource disclaims any obligation to update or revise any forwardlooking statements, whether as a result of new information, future events, or otherwise, except as may be required by law.

## NON-GAAP FINANCIAL INFORMATION

In addition to disclosing results that are determined in accordance with United States Generally Accepted Accounting Principles ("GAAP"), the Company also discloses certain non-GAAP measures, including non-GAAP operating income, non-GAAP operating income margin, non-GAAP net income, nonGAAP diluted EPS, non-GAAP net sales, nonGAAP gross profit, non-GAAP gross margin, adjusted EBITDA, ROIC and net sales excluding the Planned Divestitures less impacts from foreign currency translation and acquisitions (organic growth). A reconciliation of the Company's non-GAAP financial information to GAAP financial information is provided in the Appendix and in the Company's Form 8-K, filed with the SEC, with the quarterly earnings press release for the period indicated.

## APPENDIX: RECONCILIATIONS FOR NON-GAAP FINANCIAL INFORMATION

Operating Income, Pre-Tax Income, Net Income \& EPS - QTR

| (\$ in thousands) | Quarter ended December 31, 2019 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Reported GAAP measure |  | Intangible amortization expense |  | Change in fair value of contingent consideration |  | Acquisition \& divestiture costs (a) |  | Restructuring costs |  | Tax recovery, net |  | Impact of Planned Divestitures |  | Non-GAAP measure |  |
| Net sales | \$ | 989,503 | \$ | - | \$ | - | \$ | - | \$ | - | \$ | - | \$ | $(155,767)$ | \$ | 833,736 |
| Gross profit |  | 113,884 |  | - |  | - |  | - |  | - |  | - |  | $(15,471)$ |  | 98,413 |
| Operating income |  | 18,497 |  | 5,631 |  | 3,176 |  | 1,151 |  | 490 |  | - |  | (371) |  | 28,574 |
| Other expense, net |  | 2,777 |  | - |  | - |  | - |  | - |  | - |  | (238) |  | 2,539 |
| Pre-tax income |  | 15,720 |  | 5,631 |  | 3,176 |  | 1,151 |  | 490 |  | - |  | (133) |  | 26,035 |
| Net income |  | 11,366 |  | 4,289 |  | 2,401 |  | 1,151 |  | 378 |  | - |  | (121) |  | 19,464 |
| Diluted EPS | \$ | 0.45 | \$ | 0.17 | \$ | 0.09 | \$ | 0.05 | \$ | 0.01 | \$ | - | \$ | - | \$ | 0.77 |

(\$ in thousands)
Quarter ended September 30, 2019

|  | Reported GAAP measure |  | Intangible amortization expense |  | Change in fair value of contingent consideration |  | Acquisition <br> \& divestiture costs (a) |  | Restructuring costs |  | Tax recovery, net (b) |  | Impact of Planned Divestitures |  | Non-GAAP measure |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales | \$ | 1,006,927 | \$ | - | \$ | - | \$ | - | \$ | - | \$ | - | \$ | $(155,516)$ | \$ | 851,411 |
| Gross profit |  | 112,099 |  | - |  | - |  | - |  | - |  | - |  | $(13,397)$ |  | 98,702 |
| Operating income |  | 18,605 |  | 4,962 |  | 2,472 |  | 757 |  | 169 |  | - |  | 507 |  | 27,472 |
| Other expense, net |  | 3,024 |  | - |  | - |  | - |  | - |  | - |  | (140) |  | 2,884 |
| Pre-tax income |  | 15,581 |  | 4,962 |  | 2,472 |  | 757 |  | 169 |  | - |  | 647 |  | 24,588 |
| Net income |  | 11,530 |  | 3,746 |  | 1,869 |  | 757 |  | 128 |  | - |  | 444 |  | 18,474 |
| Diluted EPS | \$ | 0.45 | \$ | 0.15 | \$ | 0.07 | \$ | 0.03 | \$ | - | \$ | - | \$ | 0.02 |  | 0.72 |


| (\$ in thousands) | Quarter ended December 31, 2018 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Reported GAAP measure |  | Intangible amortization expense |  | Change in fair value of contingent consideration |  | Acquisition \& divestiture costs (a) |  | Restructuring costs |  | $\begin{gathered} \text { Tax } \\ \text { recovery, } \\ \text { net } \end{gathered}$ |  | Impact of Planned Divestitures |  | Non-GAAP measure |  |
| Net sales | \$ | 1,046,021 | \$ | - | \$ | - | \$ | - | \$ | - | \$ | - | \$ | $(173,611)$ | \$ | 872,410 |
| Gross profit |  | 120,478 |  | - |  | - |  | - |  | - |  | - |  | $(16,998)$ |  | 103,480 |
| Operating income |  | 29,706 |  | 4,700 |  | 1,850 |  | 414 |  | - |  | - |  | $(2,102)$ |  | 34,568 |
| Other expense, net |  | 3,056 |  | - |  | - |  | - |  | - |  | - |  | (513) |  | 2,543 |
| Pre-tax income |  | 26,650 |  | 4,700 |  | 1,850 |  | 414 |  | - |  | - |  | $(1,588)$ |  | 32,026 |
| Net income |  | 19,982 |  | 3,567 |  | 1,408 |  | 414 |  | - |  | - |  | (650) |  | 24,721 |
| Diluted EPS | \$ | 0.78 | \$ | 0.14 | \$ | 0.05 | \$ | 0.02 | \$ | - | \$ | - | \$ | (0.03) |  | 0.96 |

(a) Acquisition costs are generally nondeductible for tax purposes
(b) Reflects adjustments to the one-time charge from the estimated impact of the inclusion of foreign earnings and revaluations of deferred tax assets and liabilities, as a result of tax reform laws enacted in the United States and Belgium in December 2017

# Net Sales, Constant Currency and Excluding Acquisitions (Organic Growth) - QTR 

| (\$ in thousands) | WW Barcode, NW \& Security |  | WW Comms. \& Services |  | Consolidated |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| For the quarter ended December 31, 2019: |  |  |  |  |  |  |
| Q2 FY20 net sales, as reported | \$ | 686,237 | \$ | 303,266 | \$ | 989,503 |
| Planned Divestitures |  | $(111,237)$ |  | $(44,530)$ |  | $(155,767)$ |
| Q2 FY20 net sales, excluding Planned Divestitures | \$ | 575,000 | \$ | 258,736 | \$ | 833,736 |
| Foreign exchange impact (a) |  | 1,799 |  | 5,187 |  | 6,986 |
| Less: Acquisitions |  | - |  | $(12,036)$ |  | $(12,036)$ |
| Q2 FY20 net sales, constant currency excluding Planned Divestitures and acquisitions (non-GAAP) | \$ | 576,799 | \$ | 251,887 | \$ | 828,686 |
| Q2 FY19 net sales, as reported | \$ | 701,639 | \$ | 344,382 | \$ | 1,046,021 |
| Planned Divestitures |  | $(122,326)$ |  | $(51,285)$ |  | $(173,611)$ |
| Q2 FY19 net sales, excluding Planned Divestitures | \$ | 579,313 | \$ | 293,097 | \$ | 872,410 |
| Less: Acquisitions |  | - |  | (98) |  | (98) |
| Q2 FY19 net sales, excluding Planned Divestitures and acquisitions (non-GAAP) | \$ | 579,313 | \$ | 292,999 | \$ | 872,312 |
| Y/Y \% Change: |  |  |  |  |  |  |
| As reported |  | (2.20)\% |  | (11.94)\% |  | (5.40)\% |
| Excluding Planned Divestitures |  | (0.74)\% |  | (11.72)\% |  | (4.43)\% |
| Constant currency, excluding Planned Divestitures and acquisitions (organic growth) |  | (0.43)\% |  | (14.03)\% |  | (5.00)\% |

(a) Yea-over-year sales growth excluding the translation impact of changes in foreign currency rates. Calculated by translating net sales for the quarter ended December 31, 2019 into U.S. dollars using the weighted-average foreign exchange rates for the quarter ended December 31, 2018

## APPENDIX: RECONCILIATIONS FOR NON-GAAP FINANCIAL INFORMATION

## Highlights by Segment - QTR

| (\$ in thousands) | Quarter Ended December 31, 2019 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Reported GAAP <br> measure |  | Intangible amortization expense | Change in fair value of contingent consideration | Restructuring costs | Impact of Planned Divestitures | Non-GAAP measure |  |
| Worldwide Barcode, NW \& Security: |  |  |  |  |  |  |  |  |
| Net sales | \$ | 686,237 | - | - | - | $(111,237)$ | \$ | 575,000 |
| Gross Profit | \$ | 60,136 | - | - | - | $(9,003)$ | \$ | 51,133 |
| Gross profit margin \% |  | 8.76\% | - | - | - | 8.09 \% |  | 8.89\% |
| Operating income | \$ | 14,076 | 1,968 | - | - | (735) | \$ | 15,309 |
| Operating income margin \% |  | 2.05\% | - | - | - | 0.66 \% |  | 2.66\% |
| Worldwide Communications \& Services: |  |  |  |  |  |  |  |  |
| Net sales | \$ | 303,266 | - | - | - | $(44,530)$ | \$ | 258,736 |
| Gross Profit | \$ | 53,748 | - | - | - | $(6,467)$ | \$ | 47,281 |
| Gross profit margin \% |  | 17.72\% | - | - | - | 14.52 \% |  | 18.27\% |
| Operating income | \$ | 5,572 | 3,664 | 3,176 | 490 | 364 | \$ | 13,266 |
| Operating income margin \% |  | 1.84\% | - | - | - | (0.82)\% |  | 5.13\% |

FY20 YTD Consolidated:

| Net sales | $\$$ | $1,996,430$ | - | - | - | $(311,282)$ | $\$$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $1,685,148$ |  |  |  |  |  |  |  |
| Gross Profit | $\$$ | 225,983 | - | - | - | $(28,867)$ | $\$$ |
| Gross profit margin \% |  | $11.32 \%$ | - | - | $9.27 \%$ | 197,116 |  |
| Operating income | $\$$ | 37,101 | 10,593 | 5,649 | 2,568 | 136 | $\$$ |
| Operating income margin \% |  | $1.86 \%$ | - | - | - | $(0.04) \%$ | 3.047 |

(\$ in thousands)
Quarter Ended September 30, 2019

| Worldwide Barcode, NW \& Security: | Reported GAAP measure |  | Intangible amortization expense | Change in fair value of contingent consideration | Restructuring costs | Impact of Planned Divestitures | Non-GAAP measure |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |
| Net sales | \$ | 697,791 | - | - | - | $(116,603)$ | \$ | 581,188 |
| Gross Profit | \$ | 58,271 | - | - | - | $(7,982)$ | \$ | 50,289 |
| Gross profit margin \% |  | 8.35\% | - | - | - | 6.85 \% |  | 8.65\% |
| Operating income | \$ | 11,992 | 1,968 | - | - | (899) | \$ | 13,061 |
| Operating income margin \% |  | 1.72\% | - | - | - | 0.77 \% |  | 2.25\% |

Worldwide Communications \& Services:

| Net sales | $\$$ | 309,136 | - | - | - | $(38,913)$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Gross Profit | $\$$ | 53,828 | - | - | - | $(5,415)$ |$\$$

## APPENDIX: RECONCILIATIONS FOR NON-GAAP FINANCIAL INFORMATION

## Highlights by Segment - QTR, continued

| (\$ in thousands) | Quarter Ended December 31, 2018 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Reported GAAP measure | Intangible amortization expense | Change in fair value of contingent consideration | Restructuring costs | Impact of Planned Divestitures | Non-GAAP measure |  |
| Worldwide Barcode, NW \& Security: |  |  |  |  |  |  |  |
| Net sales | \$ 701,639 | - | - | - | $(122,326)$ | \$ | 579,313 |
| Gross Profit \$ | \$ 64,825 | - | - | - | $(10,047)$ | \$ | 54,778 |
| Gross profit margin \% | 9.24\% | - | - | - | 8.21 \% |  | 9.46\% |
| Operating income \$ | \$ 18,581 | 1,854 | - | - | $(2,292)$ | \$ | 18,143 |
| Operating income margin \% | 2.65\% | - | - | - | 1.87 \% |  | 3.13\% |
| Worldwide Communications \& Services: |  |  |  |  |  |  |  |
| Net sales \$ | \$ 344,382 | - | - | - | $(51,285)$ | \$ | 293,097 |
| Gross Profit \$ | \$ 55,653 | - | - | - | $(6,951)$ | \$ | 48,702 |
| Gross profit margin \% | 16.16\% | - | - | - | 13.55 \% |  | 16.62\% |
| Operating income \$ | \$ 11,539 | 2,846 | 1,850 | - | 190 | \$ | 16,425 |
| Operating income margin \% | 3.35\% | - | - | - | (0.37)\% |  | 5.60\% |

## APPENDIX: RECONCILIATIONS FOR NON-GAAP FINANCIAL INFORMATION

## Average Return on Invested Capital - QTR

| (\$ in thousands) |  | Q2 FY20 |  | Q1 FY20 |  | Q4 FY19 |  | Q3 FY19 |  | Q2 FY19 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Adjusted return on invested capital (ROIC), annualized (a) |  | 9.9\% |  | 9.6\% |  | 11.1\% |  | 11.4\% |  | 12.7\% |
| Reconciliation of Net Income to Adjusted EBITDA |  |  |  |  |  |  |  |  |  |  |
| Net income - GAAP | \$ | 11,366 | \$ | 11,530 | \$ | 11,578 | \$ | 11,715 | \$ | 19,982 |
| Plus: |  |  |  |  |  |  |  |  |  |  |
| Interest expense |  | 3,751 |  | 3,792 |  | 3,966 |  | 3,670 |  | 3,119 |
| Income taxes |  | 4,354 |  | 4,051 |  | 4,660 |  | 4,080 |  | 6,668 |
| Depreciation and amortization |  | 9,700 |  | 9,189 |  | 9,053 |  | 9,363 |  | 8,935 |
| EBITDA |  | 29,171 |  | 28,562 |  | 29,257 |  | 28,828 |  | 38,704 |
| Adjustments: |  |  |  |  |  |  |  |  |  |  |
| Change in fair value of contingent consideration |  | 3,176 |  | 2,472 |  | 3,665 |  | 5,101 |  | 1,850 |
| Acquisition and divestiture costs |  | 1,151 |  | 757 |  | 230 |  | 222 |  | 414 |
| Restructuring costs |  | 490 |  | 169 |  | 483 |  | 456 |  | - |
| Impact of Planned Divestitures |  | (870) |  | (76) |  | 1,449 |  | 854 |  | $(1,864)$ |
| Adjusted EBITDA (numerator for ROIC) (non-GAAP) | \$ | 33,118 | \$ | 31,884 | \$ | 35,084 | \$ | 35,461 | \$ | 39,104 |
| Invested Capital Calculation |  |  |  |  |  |  |  |  |  |  |
| Equity - beginning of the quarter | \$ | 905,751 | \$ | 914,129 | \$ | 911,063 | \$ | 899,503 | \$ | 877,897 |
| Equity - end of quarter |  | 927,580 |  | 905,751 |  | 914,129 |  | 911,063 |  | 899,503 |
| Adjustments: |  |  |  |  |  |  |  |  |  |  |
| Change in fair value of contingent consideration, net of tax |  | 2,401 |  | 1,869 |  | 2,780 |  | 3,619 |  | 1,408 |
| Acquisition and divestiture costs |  | 1,151 |  | 757 |  | 230 |  | 222 |  | 414 |
| Restructuring costs, net of tax |  | 378 |  | 128 |  | 342 |  | 334 |  | - |
| Tax recovery, net and related interest income, net of tax |  | - |  | - |  | (387) |  | - |  | - |
| Impact of Planned Divestitures, net of tax |  | (121) |  | 444 |  | 3,918 |  | 1,181 |  | (650) |
| Average equity |  | 918,570 |  | 911,539 |  | 916,040 |  | 907,961 |  | 889,286 |
| Average funded debt (b) |  | 411,614 |  | 407,306 |  | 355,932 |  | 357,443 |  | 333,138 |
| Invested capital (denominator for ROIC) (non-GAAP) | \$ | 1,330,184 | \$ | 1,318,845 | \$ | 1,271,972 | \$ | 1,265,404 | \$ | 1,222,424 |

[^1](b) Average daily amounts outstanding on short-term and long-term interest-bearing debt

## APPENDIX: RECONCILIATIONS FOR NON-GAAP FINANCIAL INFORMATION

## Net Debt and EBITDA Metrics

(\$ in thousands)
Debt (Q/E)
Less: Cash and cash equivalents ( $Q / E$ )
Net debt (Q/E)

| Net income - GAAP | \$ | 11,366 | \$ | 11,530 | \$ | 11,578 | \$ | 11,715 | \$ | 19,982 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Plus: |  |  |  |  |  |  |  |  |  |  |
| Interest expense |  | 3,751 |  | 3,792 |  | 3,966 |  | 3,670 |  | 3,119 |
| Income taxes |  | 4,354 |  | 4,051 |  | 4,660 |  | 4,080 |  | 6,668 |
| Depreciation and amortization |  | 9,700 |  | 9,189 |  | 9,053 |  | 9,363 |  | 8,935 |
| EBITDA |  | 29,171 |  | 28,562 |  | 29,257 |  | 28,828 |  | 38,704 |
| Adjustments: |  |  |  |  |  |  |  |  |  |  |
| Change in fair value of contingent consideration |  | 3,176 |  | 2,472 |  | 3,665 |  | 5,101 |  | 1,850 |
| Acquisition and divestiture costs |  | 1,151 |  | 757 |  | 230 |  | 222 |  | 414 |
| Restructuring costs |  | 490 |  | 169 |  | 483 |  | 456 |  | - |
| Impact of Planned Divestitures |  | (870) |  | (76) |  | 1,449 |  | 854 |  | $(1,864)$ |
| Adjusted EBITDA (non-GAAP) | \$ | 33,118 | \$ | 31,884 | \$ | 35,084 | \$ | 35,461 | \$ | 39,104 |
| Adjusted EBITDA, TTM (a) | \$ | 135,548 | \$ | 141,533 | \$ | 146,549 | \$ | 149,660 | \$ | 147,970 |
| Net Debt / Adjusted EBITDA, TTM (a) |  | 2.3x |  | 2.4 x |  | 2.3x |  | 2.2x |  | 2.4x |

(a) Adjusted EBITDA for the trailing 12-month period

## APPENDIX: RECONCILIATIONS FOR NON-GAAP FINANCIAL INFORMATION

## Impact of Planned Divestitures

| (\$ in thousands) | Q2 FY20 |  | Q1 FY20 |  | Q4 FY19 |  | Q3 FY19 |  | Q2 FY19 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales, reported (GAAP) | \$ | 989,503 | \$ | 1,006,927 | \$ | 960,833 | \$ | 893,357 | \$ | 1,046,021 |
| Less: Planned Divestitures |  | $(155,767)$ |  | $(155,516)$ |  | $(149,336)$ |  | $(140,510)$ |  | $(173,611)$ |
| Non-GAAP net sales, excl. Planned Divestitures |  | 833,736 |  | 851,411 |  | 811,497 |  | 752,847 |  | 872,410 |
| Gross profit, reported (GAAP) |  | 113,884 |  | 112,099 |  | 109,864 |  | 110,016 |  | 120,478 |
| Less: Planned Divestitures |  | $(15,741)$ |  | $(13,397)$ |  | $(13,157)$ |  | $(14,208)$ |  | $(16,998)$ |
| Non-GAAP gross profit |  | 98,143 |  | 98,702 |  | 96,707 |  | 95,808 |  | 103,480 |
| Gross profit margin \% |  | 11.51\% |  | 11.13\% |  | 11.43\% |  | 12.31\% |  | 11.52\% |
| Non-GAAP gross profit margin \% |  | 11.77\% |  | 11.59\% |  | 11.92\% |  | 12.73\% |  | 11.86\% |
| Operating income, reported (GAAP) |  | 18,497 |  | 18,605 |  | 20,022 |  | 18,804 |  | 29,706 |
| Adjustments: |  |  |  |  |  |  |  |  |  |  |
| Intangible amortization expense |  | 5,631 |  | 4,962 |  | 5,024 |  | 5,005 |  | 4,700 |
| Change in fair value of contingent consideration |  | 3,176 |  | 2,472 |  | 3,665 |  | 5,101 |  | 1,850 |
| Acquisition costs |  | 11 |  | 403 |  | 230 |  | 222 |  | 414 |
| Divestiture costs |  | 1,140 |  | 354 |  | - |  | - |  | - |
| Restructuring costs |  | 490 |  | 169 |  | 483 |  | 592 |  | - |
| Impact of Planned Divestitures, loss (income) |  | (371) |  | 507 |  | 1,456 |  | 898 |  | $(2,102)$ |
| Non-GAAP operating income | \$ | 28,574 | \$ | 27,472 | \$ | 30,880 | \$ | 30,622 | \$ | 34,568 |
| Operating income margin \% |  | 1.87\% |  | 1.85\% |  | 2.08\% |  | 2.10\% |  | 2.84\% |
| Non-GAAP operating income margin \% |  | 3.43\% |  | 3.23\% |  | 3.81\% |  | 4.07\% |  | 3.96\% |
| Working capital |  |  |  |  |  |  |  |  |  |  |
| Accounts receivable, reported (GAAP) | \$ | 645,270 | \$ | 706,428 | \$ | 654,983 | \$ | 597,349 | \$ | 673,631 |
| Less: Planned Divestitures |  | $(131,513)$ |  | $(138,372)$ |  | $(131,446)$ |  | $(114,187)$ |  | $(134,137)$ |
| Accounts receivable, excluding Planned Divestitures |  | 513,757 |  | 568,056 |  | 523,539 |  | 483,162 |  | 539,494 |
| Inventory, reported (GAAP) |  | 742,979 |  | 715,224 |  | 697,343 |  | 760,711 |  | 704,444 |
| Less: Planned Divestitures |  | $(121,833)$ |  | $(115,580)$ |  | $(143,263)$ |  | $(145,413)$ |  | $(124,852)$ |
| Inventory, excluding Planned Divestitures |  | 621,146 |  | 599,644 |  | 554,080 |  | 615,298 |  | 579,592 |
| Accounts payable, reported (GAAP) |  | 672,906 |  | 656,150 |  | 558,101 |  | 585,121 |  | 604,630 |
| Less: Planned Divestitures |  | $(85,949)$ |  | $(74,407)$ |  | $(69,810)$ |  | $(92,057)$ |  | $(79,704)$ |
| Accounts payable, excluding Planned Divestitures |  | 586,957 |  | 581,743 |  | 488,291 |  | 493,064 |  | 524,926 |
| Working capital, reported GAAP |  | 715,343 |  | 765,502 |  | 794,225 |  | 772,939 |  | 773,445 |
| Less: Planned Divestitures |  | $(167,397)$ |  | $(179,545)$ |  | $(204,897)$ |  | $(167,543)$ |  | $(179,285)$ |
| Working capital, excluding Planned Divestitures | \$ | 547,946 | \$ | 585,957 | \$ | 589,328 | \$ | 605,396 | \$ | 594,160 |

## Forecasted Range for Q3 FY20 Outlook Excluding Planned Divestitures

| (\$ in thousands) | Forecast for Quarter ending March 31, 2020 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Range Low |  | Range High |  |
| Net sales, reported | \$ | 865,000 | \$ | 915,000 |
| Adjustments: |  |  |  |  |
| Net sales for Planned Divestitures |  | $(140,000)$ |  | $(140,000)$ |
| Non-GAAP net sales, excluding Planned Divestitures | \$ | 725,000 | \$ | 775,000 |
| GAAP diluted EPS | \$ | 0.16 | \$ | 0.26 |
| Adjustments: |  |  |  |  |
| Amortization of intangible assets |  | 0.16 |  | 0.16 |
| Change in fair value of contingent consideration |  | 0.06 |  | 0.06 |
| Impact of Planned Divestitures (a) |  | 0.03 |  | 0.03 |
| Other (restructuring costs and divestiture costs) |  | 0.03 |  | 0.03 |
| Non-GAAP diluted EPS | \$ | 0.44 | \$ | 0.54 |


[^0]:    Organic growth, a non-GAAP measure, reflects reported sales growth, excluding Planned Divestitures less impacts from foreign currency translation and acquisitions. Non-GAAP net sales and non-GAAP gross profit exclude Planned Divestitures. Non-GAAP operating income, non-GAAP net income, and non-GAAP diluted EPS exclude amortization of intangibles, change in fair value of contingent consideration, acquisition/divestiture costs, impact of Planned Divestitures, and other non-GAAP items.

[^1]:    (a) calculated as net income plus interest expense, income taxes, depreciation and amortization (EBITDA), annualized divided by invested capital for the period. Adjusted EBITDA reflects other adjustments for non-GAAP measures.

