## $\$$ scansource <br> CFO COMMENTARY <br> Q3 FY 2020

FINANCIAL INFORMATION AND CONFERENCE CALL
Please see the accompanying earnings press release available at www.scansource.com in the Investor Relations section. The information included in this CFO commentary is unaudited and should be read in conjunction with the Company's SEC filings on Form 10-Q for the quarter ended March 31, 2020. ScanSource will present additional information about its financial results and outlook in a conference call on Monday, May 11, 2020 at 5:00 pm ET. A webcast of the call is available and can be accessed at www.scansource.com (Investor Relations section). The webcast will be available for replay for 60 days.

## THIRD QUARTER SUMMARY

For the third quarter, net sales grew across almost all of our diversified technologies in North America and Brazil in local currency. This sales growth reflected accelerated growth from work-from-home solutions for remote workforces in March. For the quarter, we had $-2.3 \%$ net sales growth (including negative impact of foreign currency translation), and organic sales grew $0.5 \%$. Our EPS for the quarter was below our forecast range, primarily from a $\$ 4.5$ million expense for inventory charges following the conversion to a new inventory management system. These inventory charges increased our cost of goods sold, which lowered gross profit for the third quarter. For the trailing 12-months ending March 31, 2020, we generated strong operating cash flow of $\$ 148$ million, up from \$6 million for the trailing 12-months ending March 31, 2019.

With the economic disruption due to the COVID-19 pandemic, we enter the June quarter with uncertainty around near-term customer demand.

Q3 FY20 Results:
NET SALES

## $\$ 872.5$ million

Forecast:
\$865 million to
$\$ 915$ million

NON-GAAP NET SALES
Excluding Planned Divestitures

## $\$ 744.6$ million

Forecast:
\$725 million to
$\$ 775$ million

## GAAP DILUTED EPS

\$0.07

Forecast:
\$0.16 to \$0.26

## NON-GAAP DILUTED EPS

 Excluding Planned Divestitures
## $\$ 0.37$

Forecast:
\$0.44 to \$0.54

## ScanSource, Inc.

## CFO COMMENTARY

Q3 FY2020

## QUARTERLY HIGHLIGHTS

| \$ in millions, except EPS | Q3 FY20 | Q2 FY20 | Q3 FY19 | Y/Y <br> Change |
| :--- | ---: | ---: | ---: | :---: | :---: |
| Net sales | $\$ 872.5$ | $\$ 989.5$ | $\$ 893.4$ | $-2 \%$ |

- Net sales of $\$ 872.5$ million ( $-2 \% \mathrm{Y} / \mathrm{Y}$ )
- Non-GAAP net sales of $\$ 744.6$ million (-1\% Y/Y), includes \$13 million negative foreign currency impact
- Organic growth up 0.5\% Y/Y with growth across most technologies in North America and Brazil
- Gross profit margin of $10.9 \%$ and nonGAAP gross profit margin of $11.4 \%$
$\$ 4.5$ million expense for inventory charges following conversion to a new inventory management system and lower vendor program recognition
- Operating income margin of 0.7\% and non-GAAP operating income margin of 2.0\%
- Higher than planned effective tax rate for the quarter
- Impact of lowered forecasted earnings and changes in the geographical mix
- GAAP diluted EPS of $\$ 0.07$ and nonGAAP diluted EPS of $\$ 0.37$

[^0]
## ScanSource, Inc.

## CFO COMMENTARY

Q3 FY2020

## WORLDWIDE BARCODE, NETWORKING \& SECURITY

|  |  |  |  |
| :--- | ---: | ---: | ---: |
| \$ in millions | Q3 FY20 | Q2 FY20 | Q3 FY19 |
| Net sales | $\$ 583.6$ | $\$ 686.2$ | $\$ 596.9$ |
| Non-GAAP net sales | $\$ 489.2$ | $\$ 575.0$ | $\$ 496.7$ |
| Gross profit | $\$ 48.6$ | $\$ 60.1$ | $\$ 61.6$ |
| Gross profit margin $\%$ | $8.3 \%$ | $8.8 \%$ | $10.3 \%$ |
| Non-GAAP gross profit | $\$ 41.9$ | $\$ 51.1$ | $\$ 52.6$ |
| Non-GAAP gross profit margin $\%$ | $8.6 \%$ | $8.9 \%$ | $10.6 \%$ |
| Operating income | $\$ 3.9$ | $\$ 14.1$ | $\$ 16.9$ |
| Operating income $\%$ | $0.7 \%$ | $2.1 \%$ | $2.8 \%$ |
| Non-GAAP operating income | $\$ 5.3$ | $\$ 15.3$ | $\$ 18.2$ |
| Non-GAAP operating income $\%$ | $1.1 \%$ | $2.7 \%$ | $3.7 \%$ |

Net Sales, $\$$ in millions
Y/Y Growth -2.2\%
Y/Y Organic Growth -0.8\%


- Planned Divestitures
- Continuing Operations
- Net sales of \$583.6 million, down 2.2\% Y/Y
- Organic growth down 0.8\% Y/Y
- Growth across almost all our diversified technologies in North America, except for one supplier's premise-based business
- Gross profit margin of $8.3 \%$ and non-GAAP gross profit margin of $8.6 \%$
- \$3.1 million expense for inventory charges following conversion to a new inventory management system
- Higher vendor program recognition related to tariffs in prior year quarter
- Operating income margin of 0.7\% and nonGAAP operating income margin of $1.1 \%$, primarily from lower gross profits


## ScanSource, Inc.

## CFO COMMENTARY

Q3 FY2020

## WORLDWIDE COMMUNICATIONS \& SERVICES

| \$ in millions | Q3 FY20 | Q2 FY20 | Q3 FY19 |
| :--- | ---: | ---: | ---: |
| Net sales | $\$ 288.8$ | $\$ 303.3$ | $\$ 296.4$ |
| Non-GAAP net sales | $\$ 255.4$ | $\$ 258.7$ | $\$ 256.1$ |
| Gross profit | $\$ 46.2$ | $\$ 53.7$ | $\$ 48.5$ |
| Gross profit margin | $16.0 \%$ | $17.7 \%$ | $16.3 \%$ |
| Non-GAAP gross profit | $\$ 42.7$ | $\$ 47.3$ | $\$ 43.2$ |
| Non-GAAP gross profit margin $\%$ | $16.7 \%$ | $18.3 \%$ | $16.9 \%$ |
| Operating income | $\$ 3.2$ | $\$ 5.6$ | $\$ 2.2$ |
| Operating income $\%$ | $1.1 \%$ | $1.8 \%$ | $0.7 \%$ |
| Non-GAAP operating income | $\$ 9.5$ | $\$ 13.3$ | $\$ 12.4$ |
| Non-GAAP operating income $\%$ | $3.7 \%$ | $5.1 \%$ | $4.8 \%$ |

Net Sales, $\$$ in millions
Y/Y Growth -2.6\%
Y/Y Organic Growth 2.9\%


- Planned Divestitures

■ Continuing Operations

- Net sales of $\$ 288.8$ million, down 2.6\% Y/Y
- Organic growth of 2.9\% Y/Y, driven by growth in Brazil in local currency; accelerated growth for work-from-home solutions in March
- Intelisys net sales increased $12 \% \mathrm{Y} / \mathrm{Y}$
- Changed revenue recognition for intY to net
- Gross profit margin of $16.0 \%$ (down 34 bps ) and non-GAAP gross margin of $16.7 \%$ (down 14 bps )
- $\$ 1.4$ million expense for inventory charges following conversion to a new inventory management system
- Operating income margin of 1.1\% (up 38 bps ); non-GAAP operating income margin of $3.7 \%$ (down 112 bps)


## ScanSource, Inc.

## CFO COMMENTARY

Q3 FY2020

## WORKING CAPITAL

| \$ in millions | Q3 FY20 | Q2 FY20 | Q3 FY19 |
| :--- | ---: | ---: | ---: |
| Accounts receivable (Q/E) | $\$ 618.8$ | $\$ 645.3$ | $\$ 597.3$ |
| Days sales outstanding in receivables* | 64 | 59 | 60 |
| Inventory (Q/E) | $\$ 666.5$ | $\$ 743.0$ | $\$ 760.7$ |
| Inventory turns | 4.4 | 4.8 | 4.3 |
| Accounts payable (Q/E) | $\$ 608.4$ | $\$ 672.9$ | $\$ 585.1$ |
| Paid for inventory days* | 14.1 | 13.8 | 24.2 |
| Working capital (Q/E) (AR+INV-AP) | $\$ 676.8$ | $\$ 715.3$ | $\$ 772.9$ |

* Excludes the impact of Intelisys for all periods; paid for inventory days represent Q/E inventory days less Q/E accounts payable days
- Working capital of $\$ 676.8$ million, down 5\% Q/Q and down 12\% Y/Y
- Lower level of working capital investment
- Working capital at $3 / 31 / 20$ for the Planned Divestitures decreased to $\$ 155.5$ million, down $\$ 49.4$ million from $\$ 204.9$ million at 6/30/19
- Days sales outstanding in receivables of 64 days
- Primarily due to timing of sales
- Inventory turns of $4.4 x$; slower-thanexpected range
- Inventory down 10\% Q/Q and 12\% Y/Y
- Paid for inventory days of 14.1 reflect timing of accounts payable


## ScanSource, Inc.

CFO COMMENTARY
Q3 FY2020

## CASH FLOW AND BALANCE SHEET HIGHLIGHTS

|  |  |  |  |
| :--- | ---: | ---: | ---: |
| \$ in millions | Q3 FY20 | Q2 FY20 | Q3 FY19 |
| Adjusted EBITDA (QTR)* | $\$ 19.9$ | $\$ 33.1$ | $\$ 35.5$ |
| Adjusted ROIC (QTR)* | $6.1 \%$ | $9.9 \%$ | $11.4 \%$ |
| Operating cash flow (QTR) | $\$ 32.0$ | $\$ 71.1$ | $\$ 27.2$ |
| Operating cash flow, trailing 12 months | $\$ 147.5$ | $\$ 142.7$ | $\$ 6.5$ |
| Cash and cash equivalents (Q/E) | $\$ 34.6$ | $\$ 42.0$ | $\$ 20.4$ |
| Debt (Q/E) | $\$ 320.6$ | $\$ 357.7$ | $\$ 347.7$ |
| Net debt to adjusted EBITDA, trailing 12 months* | 2.4 x | 2.3 x | 2.2 x |
| Shares repurchased - \# of shares (QTR) | -- | -- | -- |
| Shares repurchased - dollars (QTR) | -- | -- | -- |
| Remaining share repurchase authorization <br> (as of Q/E) | -- | -- | $\$ 99.4$ |

* Excludes non-GAAP adjustments and change in fair value of contingent consideration
- Adjusted EBITDA of \$19.9 million, down $44 \% \mathrm{Y} / \mathrm{Y}$, primarily from lower gross profit, including the $\$ 4.5$ million expense for inventory charges
- Adjusted return on invested capital of $6.1 \%$ for the quarter
- Operating cash flow of $\$ 32.0$ million for the quarter and $\$ 147.5$ million for the trailing 12 months
- Earnings from our business and lower
working capital Q/Q
- Cash and cash equivalent balances of $\$ 35$ million at $3 / 31 / 20$, including $\$ 26$ million held outside of the U.S.
- Net debt to trailing 12-month adjusted EBITDA is 2.4 x (target range: 1.5 x to 2.5x)


## ScanSource, Inc. <br> CFO COMMENTARY <br> Q3 FY2020

## FORWARD-LOOKING STATEMENTS

This CFO Commentary contains certain comments that are "forward-looking" statements, including statements about Planned Divestitures, impact of the COVID-19 pandemic and our operating strategies that involve plans, strategies, economic performance and trends, projections, expectations, costs or beliefs about future events and other statements that are not descriptions of historical facts. Forwardlooking information is inherently subject to risks and uncertainties.

Any number of factors could cause actual results to differ materially from anticipated or forecasted results, including but not limited to, our ability to complete the Planned Divestitures on acceptable terms or at all, changes in our operating strategy, the impact of COVID-19 pandemic on our operations and financial condition, changes in interest and exchange rates and regulatory regimes impacting our international operations, the impact of tax reform laws, the failure of acquisitions to meet our expectations, the failure to manage and implement our organic growth strategy, credit risks involving our larger customers and vendors, termination of our relationship with key vendors or a significant modification of the terms under which we operate with a key vendor, the decline in demand for the products and services that we provide, reduced prices for the products and services that we provide due both to competitor and customer actions, and other factors set forth in the "Risk Factors" contained in our annual report on Form 10-K for the year ended June 30, 2019 and our quarterly report on Form 10-Q for the quarter ended March 31, 2020, filed with the Securities and Exchange Commission ("SEC").

Although ScanSource believes the expectations in its forward-looking statements are reasonable, it cannot guarantee future results, levels of activity, performance or achievement. ScanSource disclaims any obligation to update or revise any forwardlooking statements, whether as a result of new information, future events, or otherwise, except as may be required by law.

## NON-GAAP FINANCIAL INFORMATION

In addition to disclosing results that are determined in accordance with United States Generally Accepted Accounting Principles ("GAAP"), the Company also discloses certain non-GAAP measures, including non-GAAP operating income, non-GAAP operating income margin, non-GAAP net income, nonGAAP diluted EPS, non-GAAP net sales, nonGAAP gross profit, non-GAAP gross margin, adjusted EBITDA, ROIC and net sales excluding the Planned Divestitures less impacts from foreign currency translation and acquisitions (organic growth). A reconciliation of the Company's non-GAAP financial information to GAAP financial information is provided in the Appendix and in the Company's Form 8-K, filed with the SEC, with the quarterly earnings press release for the period indicated.

## APPENDIX: RECONCILIATIONS FOR NON-GAAP FINANCIAL INFORMATION

## Operating Income, Pre-Tax Income, Net Income \& EPS - QTR

| (\$ in thousands) | Quarter ended March 31, 2020 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Reported GAAP <br> measure |  | Intangible amortization expense |  | Change in fair value of contingent consideration |  | Acquisition, divestiture and restructuring costs (a) |  | Tax recovery, net |  | Impact of Planned Divestitures |  | Non-GAAP measure |  |
| Net sales | \$ | 872,483 | \$ | - | \$ | - | \$ | - | \$ | - | \$ | $(127,875)$ | \$ | 744,608 |
| Gross profit |  | 94,809 |  | - |  | - |  | - |  | - |  | $(10,206)$ |  | 84,603 |
| Operating income |  | 6,289 |  | 5,486 |  | 618 |  | 935 |  | $(1,529)$ |  | 3,020 |  | 14,819 |
| Other expense, net |  | 2,637 |  | - |  | - |  | - |  | - |  | (759) |  | 1,878 |
| Pre-tax income |  | 3,652 |  | 5,486 |  | 618 |  | 935 |  | $(1,529)$ |  | 3,779 |  | 12,941 |
| Net income |  | 1,713 |  | 4,171 |  | 467 |  | 894 |  | $(1,224)$ |  | 3,248 |  | 9,269 |
| Diluted EPS | \$ | 0.07 | \$ | 0.16 | \$ | 0.02 | \$ | 0.04 | \$ | (0.05) | \$ | 0.13 | \$ | 0.37 |

(\$ in thousands)
Quarter ended December 31, 2019

|  | Reported GAAP measure |  | Intangible amortization expense |  | Change in fair value of contingent consideration |  | Acquisition, divestiture and restructuring costs (a) |  | Tax recovery, net |  | Impact of Planned Divestitures |  | Non-GAAP measure |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales | \$ | 989,503 | \$ | - | \$ | - | \$ | - | \$ | - | \$ | $(155,767)$ | \$ | 833,736 |
| Gross profit |  | 113,884 |  | - |  | - |  | - |  | - |  | $(15,471)$ |  | 98,413 |
| Operating income |  | 18,497 |  | 5,631 |  | 3,176 |  | 1,641 |  | - |  | (371) |  | 28,574 |
| Other expense, net |  | 2,777 |  | - |  | - |  | - |  | - |  | (238) |  | 2,539 |
| Pre-tax income |  | 15,720 |  | 5,631 |  | 3,176 |  | 1,641 |  | - |  | (133) |  | 26,035 |
| Net income |  | 11,366 |  | 4,289 |  | 2,401 |  | 1,529 |  | - |  | (121) |  | 19,464 |
| Diluted EPS | \$ | 0.45 | \$ | 0.17 | \$ | 0.09 | \$ | 0.06 | \$ | - | \$ | - | \$ | 0.77 |


| (\$ in thousands) | Quarter ended March 31, 2019 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Reported GAAP measure |  | Intangible amortization expense |  | Change in fairvalue ofcontingentconsideration |  | Acquisition, divestiture and restructuring costs (a) |  | Tax recovery, net |  | Impact of Planned Divestitures |  | Non-GAAP measure |  |
| Net sales | \$ | 893,357 | \$ | - | \$ | - | \$ | - | \$ | - | \$ | $(140,511)$ | \$ | 752,846 |
| Gross profit |  | 110,015 |  | - |  | - |  | - |  | - |  | $(14,208)$ |  | 95,807 |
| Operating income |  | 18,804 |  | 5,005 |  | 5,101 |  | 814 |  | - |  | 898 |  | 30,622 |
| Other expense, net |  | 3,009 |  | - |  | - |  | - |  | - |  | (257) |  | 2,752 |
| Pre-tax income |  | 15,795 |  | 5,005 |  | 5,101 |  | 814 |  | - |  | 1,155 |  | 27,870 |
| Net income |  | 11,715 |  | 3,789 |  | 3,619 |  | 665 |  | - |  | 846 |  | 20,634 |
| Diluted EPS | \$ | 0.45 | \$ | 0.15 | \$ | 0.14 | \$ | 0.03 | \$ | - | \$ | 0.03 | \$ | 0.80 |

[^1]
# Net Sales, Constant Currency and Excluding Acquisitions (Organic Growth) - QTR 

| (\$ in thousands) | WW Barcode, NW \& Security |  | WW Comms. \& Services |  | Consolidated |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| For the quarter ended March 31, 2020 : |  |  |  |  |  |  |
| Q3 FY20 net sales, as reported | \$ | 583,642 | \$ | 288,841 | \$ | 872,483 |
| Planned Divestitures |  | $(94,424)$ |  | $(33,451)$ |  | $(127,875)$ |
| Q3 FY20 net sales, excluding Planned Divestitures | \$ | 489,218 | \$ | 255,390 | \$ | 744,608 |
| Foreign exchange impact (a) |  | 3,590 |  | 9,738 |  | 13,328 |
| Less: Acquisitions (b) |  | - |  | $(1,677)$ |  | $(1,677)$ |
| Q3 FY20 net sales, constant currency excluding Planned Divestitures and acquisitions (non-GAAP) | \$ | 492,808 | \$ | 263,451 | \$ | 756,259 |
| For the quarter ended March 31, 2019: |  |  |  |  |  |  |
| Q3 FY19 net sales, as reported | \$ | 596,913 | \$ | 296,444 | \$ | 893,357 |
| Planned Divestitures |  | $(100,170)$ |  | $(40,341)$ |  | $(140,511)$ |
| Q3 FY19 net sales, excluding Planned Divestitures | \$ | 496,743 | \$ | 256,103 | \$ | 752,846 |
| Less: Acquisitions |  | - |  | - |  | - |
| Q3 FY19 net sales, excluding Planned Divestitures and acquisitions (non-GAAP) | \$ | 496,743 | \$ | 256,103 | \$ | 752,846 |
| Y/Y \% Change: |  |  |  |  |  |  |
| As reported |  | (2.22)\% |  | (2.56)\% |  | (2.34)\% |
| Excluding Planned Divestitures |  | (1.51)\% |  | (0.28)\% |  | (1.09)\% |
| Constant currency, excluding Planned Divestitures and acquisitions (organic growth) |  | (0.79)\% |  | 2.87 \% |  | 0.45 \% |

(a) Year-over-year sales growth excluding the translation impact of changes in foreign currency rates. Calculated by translating net sales for the quarter ended March 31, 2020 into U.S. dollars using the weighted-average foreign exchange rates for the quarter ended March 31, 2019.
(b) Reflects a revenue recognition change to a net basis for the intY acquisition.

## APPENDIX: RECONCILIATIONS FOR NON-GAAP FINANCIAL INFORMATION

## Highlights by Segment - QTR

| (\$ in thousands) | Quarter Ended March 31, 2020 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Reported GAAP measure | Intangible amortization expense | Change in fair value of contingent consideration | Tax recovery, net | Restructuring costs | Impact of Planned Divestitures | Non-GAAP measure |  |
| Worldwide Barcode, NW \& Security: |  |  |  |  |  |  |  |  |
| Net sales \$ | \$ 583,642 | - | - | - | - | $(94,424)$ | \$ | 489,218 |
| Gross Profit \$ | \$ 48,583 | - | - | - | - | $(6,712)$ | \$ | 41,871 |
| Gross profit margin \% | 8.32\% | - | - | - | - | 7.11 \% |  | 8.56\% |
| Operating income \$ | \$ 3,870 | 1,968 | - | $(1,452)$ | - | 925 | \$ | 5,311 |
| Operating income margin \% | 0.66\% | - | - | - | - | (0.98)\% |  | 1.09\% |
| Worldwide Communications \& Services: |  |  |  |  |  |  |  |  |
| Net sales \$ | \$ 288,841 | - | - | - | - | $(33,451)$ | \$ | 255,390 |
| Gross Profit \$ | \$ 46,226 | - | - | - | - | $(3,494)$ | \$ | 42,732 |
| Gross profit margin \% | 16.00\% | - | - | - | - | 10.45 \% |  | 16.73\% |
| Operating income \$ | \$ 3,199 | 3,518 | 618 | (77) | 155 | 2,095 | \$ | 9,508 |
| Operating income margin \% | 1.11\% | - | - | - | - | (6.26)\% |  | 3.72\% |

(\$ in thousands)

|  | Reported <br> GAAP <br> measure |  | Intangible amortization expense | Change in fair value of contingent consideration | Tax recovery, net | Restructuring costs | Impact of Planned Divestitures | Non-GAAP measure |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Worldwide Barcode, NW \& Security: |  |  |  |  |  |  |  |  |  |
| Net sales | \$ | 686,237 | - | - | - | - | $(111,237)$ | \$ | 575,000 |
| Gross Profit | \$ | 60,136 | - | - | - | - | $(9,003)$ | \$ | 51,133 |
| Gross profit margin \% |  | 8.76\% | - | - | - | - | 8.09 \% |  | 8.89\% |
| Operating income | \$ | 14,076 | 1,968 | - | - | - | (735) | \$ | 15,309 |
| Operating income margin \% |  | 2.05\% | - | - | - | - | 0.66 \% |  | 2.66\% |


| Worldwide Communications \& Services: |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales | \$ | 303,266 | - | - | - | - | $(44,530)$ | \$ | 258,736 |
| Gross Profit | \$ | 53,748 | - | - | - | - | $(6,467)$ | \$ | 47,281 |
| Gross profit margin \% |  | 17.72\% | - | - | - | - | 14.52 \% |  | 18.27\% |
| Operating income | \$ | 5,572 | 3,664 | 3,176 | - | 490 | 364 | \$ | 13,266 |
| Operating income margin \% |  | 1.84\% | - | - | - | - | (0.82)\% |  | 5.13\% |

## APPENDIX: RECONCILIATIONS FOR NON-GAAP FINANCIAL INFORMATION

## Highlights by Segment - QTR, continued

| (\$ in thousands) | Quarter Ended March 31, 2019 |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Reported GAAP measure |  | Intangible amortization expense | Change in fair value of contingent consideration | Tax recovery, net | Restructuring costs | Impact of Planned Divestitures | Non-GAAP measure |  |
| Worldwide Barcode, NW \& Security: |  |  |  |  |  |  |  |  |  |
| Net sales | \$ | 596,913 | - | - | - | - | $(100,170)$ | \$ | 496,743 |
| Gross Profit | \$ | 61,563 | - | - | - | - | $(8,963)$ | \$ | 52,600 |
| Gross profit margin \% |  | 10.31\% | - | - | - | - | 8.95 \% |  | 10.59\% |
| Operating income | \$ | 16,865 | 1,968 | - | - | - | (618) | \$ | 18,215 |
| Operating income margin \% |  | 2.83\% | - | - | - | - | 0.62 \% |  | 3.67\% |
| Worldwide Communications \& Services: |  |  |  |  |  |  |  |  |  |
| Net sales | \$ | 296,444 | - | - | - | - | $(40,341)$ | \$ | 256,103 |
| Gross Profit | \$ | 48,452 | - | - | - | - | $(5,245)$ | \$ | 43,207 |
| Gross profit margin \% |  | 16.34\% | - | - | - | - | 13.00 \% |  | 16.87\% |
| Operating income | \$ | 2,161 | 3,037 | 5,101 | - | 592 | 1,516 | \$ | 12,407 |
| Operating income margin \% |  | 0.73\% | - | - | - | - | (3.76)\% |  | 4.84\% |

## APPENDIX: RECONCILIATIONS FOR NON-GAAP FINANCIAL INFORMATION

## Average Return on Invested Capital - QTR

| (\$ in thousands) | Q3 FY20 |  | Q2 FY20 |  | Q1 FY20 |  | Q4 FY19 |  | Q3 FY19 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Adjusted return on invested capital (ROIC), annualized (a) |  | 6.1\% |  | 9.9\% |  | 9.6\% |  | 11.1\% |  | 11.4\% |
| Reconciliation of Net Income to Adjusted EBITDA |  |  |  |  |  |  |  |  |  |  |
| Net income - GAAP | \$ | 1,713 | \$ | 11,366 | \$ | 11,530 | \$ | 11,578 | \$ | 11,715 |
| Plus: |  |  |  |  |  |  |  |  |  |  |
| Interest expense |  | 3,421 |  | 3,751 |  | 3,792 |  | 3,966 |  | 3,670 |
| Income taxes |  | 1,939 |  | 4,354 |  | 4,051 |  | 4,660 |  | 4,080 |
| Depreciation and amortization |  | 9,539 |  | 9,700 |  | 9,189 |  | 9,053 |  | 9,363 |
| EBITDA |  | 16,612 |  | 29,171 |  | 28,562 |  | 29,257 |  | 28,828 |
| Adjustments: |  |  |  |  |  |  |  |  |  |  |
| Change in fair value of contingent consideration |  | 618 |  | 3,176 |  | 2,472 |  | 3,665 |  | 5,101 |
| Tax recovery, net |  | $(1,529)$ |  | - |  | - |  | - |  | - |
| Acquisition and divestiture costs |  | 780 |  | 1,151 |  | 757 |  | 230 |  | 222 |
| Restructuring costs |  | 155 |  | 490 |  | 169 |  | 483 |  | 456 |
| Impact of Planned Divestitures |  | 3,231 |  | (870) |  | (76) |  | 1,449 |  | 854 |
| Adjusted EBITDA (numerator for ROIC) (non-GAAP) | \$ | 19,867 | \$ | 33,118 | \$ | 31,884 | \$ | 35,084 | \$ | 35,461 |
| Invested Capital Calculation |  |  |  |  |  |  |  |  |  |  |
| Equity - beginning of the quarter | \$ | 927,580 | \$ | 905,751 | \$ | 914,129 | \$ | 911,063 | \$ | 899,503 |
| Equity - end of quarter |  | 897,678 |  | 927,580 |  | 905,751 |  | 914,129 |  | 911,063 |
| Adjustments: |  |  |  |  |  |  |  |  |  |  |
| Change in fair value of contingent consideration, net of tax |  | 467 |  | 2,401 |  | 1,869 |  | 2,780 |  | 3,619 |
| Tax recovery, net of tax |  | $(1,224)$ |  | - |  | - |  | - |  | - |
| Acquisition and divestiture costs |  | 780 |  | 1,151 |  | 757 |  | 230 |  | 222 |
| Restructuring costs, net of tax |  | 114 |  | 378 |  | 128 |  | 342 |  | 334 |
| Tax recovery, net and related interest income, net of tax |  | - |  | - |  | - |  | (387) |  | - |
| Impact of Planned Divestitures, net of tax |  | 3,248 |  | (121) |  | 444 |  | 3,918 |  | 1,181 |
| Average equity |  | 914,322 |  | 918,570 |  | 911,539 |  | 916,040 |  | 907,961 |
| Average funded debt (b) |  | 405,533 |  | 411,614 |  | 407,306 |  | 355,932 |  | 357,443 |
| Invested capital (denominator for ROIC) (non-GAAP) | \$ | 1,319,855 | \$ | 1,330,184 | \$ | 1,318,845 | \$ | 1,271,972 | \$ | 1,265,404 |

[^2]
## APPENDIX: RECONCILIATIONS FOR NON-GAAP FINANCIAL INFORMATION

## Net Debt and EBITDA Metrics

| (\$ in thousands) | Q3 FY20 |  | Q2 FY20 |  | Q1 FY20 |  | Q4 FY19 |  | Q3 FY19 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Debt (Q/E) | \$ | 320,596 | \$ | 357,745 | \$ | 370,330 | \$ | 360,506 | \$ | 347,672 |
| Less: Cash and cash equivalents (Q/E) |  | $(34,596)$ |  | $(42,005)$ |  | $(25,877)$ |  | $(23,818)$ |  | $(20,400)$ |
| Net debt (Q/E) | \$ | 286,000 | \$ | 315,740 | \$ | 344,453 | \$ | 336,688 | \$ | 327,272 |
| Reconciliation of Net Income to Adjusted EBITDA |  |  |  |  |  |  |  |  |  |  |
| Net income - GAAP | \$ | 1,713 | \$ | 11,366 | \$ | 11,530 | \$ | 11,578 | \$ | 11,715 |
| Plus: |  |  |  |  |  |  |  |  |  |  |
| Interest expense |  | 3,421 |  | 3,751 |  | 3,792 |  | 3,966 |  | 3,670 |
| Income taxes |  | 1,939 |  | 4,354 |  | 4,051 |  | 4,660 |  | 4,080 |
| Depreciation and amortization |  | 9,539 |  | 9,700 |  | 9,189 |  | 9,053 |  | 9,363 |
| EBITDA |  | 16,612 |  | 29,171 |  | 28,562 |  | 29,257 |  | 28,828 |
| Adjustments: |  |  |  |  |  |  |  |  |  |  |
| Change in fair value of contingent consideration |  | 618 |  | 3,176 |  | 2,472 |  | 3,665 |  | 5,101 |
| Tax recovery, net |  | $(1,529)$ |  | - |  | - |  | - |  | - |
| Acquisition and divestiture costs |  | 780 |  | 1,151 |  | 757 |  | 230 |  | 222 |
| Restructuring costs |  | 155 |  | 490 |  | 169 |  | 483 |  | 456 |
| Impact of Planned Divestitures |  | 3,231 |  | (870) |  | (76) |  | 1,449 |  | 854 |
| Adjusted EBITDA (non-GAAP) | \$ | 19,867 | \$ | 33,118 | \$ | 31,884 | \$ | 35,084 | \$ | 35,461 |
| Adjusted EBITDA, TTM (a) | \$ | 119,953 | \$ | 135,548 | \$ | 141,533 | \$ | 146,549 | \$ | 149,660 |
| Net Debt / Adjusted EBITDA, TTM (a) |  | 2.4x |  | 2.3x |  | 2.4x |  | 2.3x |  | 2.2x |

## APPENDIX: RECONCILIATIONS FOR NON-GAAP FINANCIAL INFORMATION

## Impact of Planned Divestitures

| (\$ in thousands) | Q3 FY20 |  | Q2 FY20 |  | Q1 FY20 |  | Q4 FY19 |  | Q3 FY19 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales, reported (GAAP) | \$ | 872,483 | \$ | 989,503 | \$ | 1,006,927 | \$ | 960,833 | \$ | 893,357 |
| Less: Planned Divestitures |  | $(127,875)$ |  | $(155,767)$ |  | $(155,516)$ |  | $(149,336)$ |  | $(140,510)$ |
| Non-GAAP net sales, excl. Planned Divestitures |  | 744,608 |  | 833,736 |  | 851,411 |  | 811,497 |  | 752,847 |
| Gross profit, reported (GAAP) |  | 94,809 |  | 113,884 |  | 112,099 |  | 109,864 |  | 110,016 |
| Less: Planned Divestitures |  | $(10,206)$ |  | $(15,741)$ |  | $(13,397)$ |  | $(13,157)$ |  | $(14,208)$ |
| Non-GAAP gross profit |  | 84,603 |  | 98,143 |  | 98,702 |  | 96,707 |  | 95,808 |
| Gross profit margin \% |  | 10.87\% |  | 11.51\% |  | 11.13\% |  | 11.43\% |  | 12.31\% |
| Non-GAAP gross profit margin \% |  | 11.36\% |  | 11.77\% |  | 11.59\% |  | 11.92\% |  | 12.73\% |
| Operating income, reported (GAAP) |  | 6,289 |  | 18,497 |  | 18,605 |  | 20,022 |  | 18,804 |
| Adjustments: |  |  |  |  |  |  |  |  |  |  |
| Intangible amortization expense |  | 5,486 |  | 5,631 |  | 4,962 |  | 5,024 |  | 5,005 |
| Change in fair value of contingent consideration |  | 618 |  | 3,176 |  | 2,472 |  | 3,665 |  | 5,101 |
| Tax recovery, net |  | $(1,529)$ |  | - |  | - |  | - |  | - |
| Acquisition costs |  | 49 |  | 11 |  | 403 |  | 230 |  | 222 |
| Divestiture costs |  | 731 |  | 1,140 |  | 354 |  | - |  | - |
| Restructuring costs |  | 155 |  | 490 |  | 169 |  | 483 |  | 592 |
| Impact of Planned Divestitures, loss (income) |  | 3,020 |  | (371) |  | 507 |  | 1,456 |  | 898 |
| Non-GAAP operating income | \$ | 14,819 | \$ | 28,574 | \$ | 27,472 | \$ | 30,880 | \$ | 30,622 |
| Operating income margin \% |  | 0.72\% |  | 1.87\% |  | 1.85\% |  | 2.08\% |  | 2.10\% |
| Non-GAAP operating income margin \% |  | 1.99\% |  | 3.43\% |  | 3.23\% |  | 3.81\% |  | 4.07\% |
| Working capital |  |  |  |  |  |  |  |  |  |  |
| Accounts receivable, reported (GAAP) | \$ | 618,758 | \$ | 645,270 | \$ | 706,428 | \$ | 654,983 | \$ | 597,349 |
| Less: Planned Divestitures |  | $(114,392)$ |  | $(131,513)$ |  | $(138,374)$ |  | $(131,444)$ |  | $(114,187)$ |
| Accounts receivable, excluding Planned Divestitures |  | 504,366 |  | 513,757 |  | 568,056 |  | 523,539 |  | 483,162 |
| Inventory, reported (GAAP) |  | 666,458 |  | 742,979 |  | 715,224 |  | 697,343 |  | 760,711 |
| Less: Planned Divestitures |  | $(116,386)$ |  | $(121,833)$ |  | $(115,580)$ |  | $(143,263)$ |  | $(145,413)$ |
| Inventory, excluding Planned Divestitures |  | 550,072 |  | 621,146 |  | 599,644 |  | 554,080 |  | 615,298 |
| Accounts payable, reported (GAAP) |  | 608,417 |  | 672,906 |  | 656,150 |  | 558,101 |  | 585,121 |
| Less: Planned Divestitures |  | $(75,293)$ |  | $(85,949)$ |  | $(74,407)$ |  | $(69,810)$ |  | $(92,057)$ |
| Accounts payable, excluding Planned Divestitures |  | 533,124 |  | 586,957 |  | 581,743 |  | 488,291 |  | 493,064 |
| Working capital, reported GAAP |  | 676,799 |  | 715,343 |  | 765,502 |  | 794,225 |  | 772,939 |
| Less: Planned Divestitures |  | $(155,485)$ |  | $(167,397)$ |  | $(179,545)$ |  | $(204,897)$ |  | $(167,543)$ |
| Working capital, excluding Planned Divestitures | \$ | 521,314 | \$ | 547,946 | \$ | 585,957 | \$ | 589,328 | \$ | 605,396 |


[^0]:    Organic growth, a non-GAAP measure, reflects reported sales growth, excluding Planned Divestitures less impacts from foreign currency translation and acquisitions. Non-GAAP net sales and non-GAAP gross profit exclude Planned Divestitures. Non-GAAP operating income, non-GAAP net income, and non-GAAP diluted EPS exclude amortization of intangibles, change in fair value of contingent consideration, acquisition/divestiture costs, impact of Planned Divestitures, and other non-GAAP items.

[^1]:    (a) Acquisition and divestiture costs are generally nondeductible for tax purposes.

[^2]:    (a) Calculated as net income plus interest expense, income taxes, depreciation and amortization (EBITDA), annualized divided by invested capital for the period. Adjusted EBITDA reflects other adjustments for non-GAAP measures.
    (b) Average daily amounts outstanding on short-term and long-term interest-bearing debt.

