

## Jabra and BlueParrott in Public Sector

Keys to building your business





### Why sell Jabra and BlueParrott into Public Sector



### Jabra and BlueParrott – Public Sector



### **Federal**

- Executive
- Judicial
- Legislative



### State/Local

- State Depts
- County Govt
- City Services
- Govt-owned
   utilities
- First Response



### Education

- K-12
- Higher Ed
- Tech Schools



### NPO/NFP

- 501(c) status
- Religious
- Charitable
- Credit Unions

# **Y**o Healthcare

- Healthcare Systems
- Medical Research
- University Systems

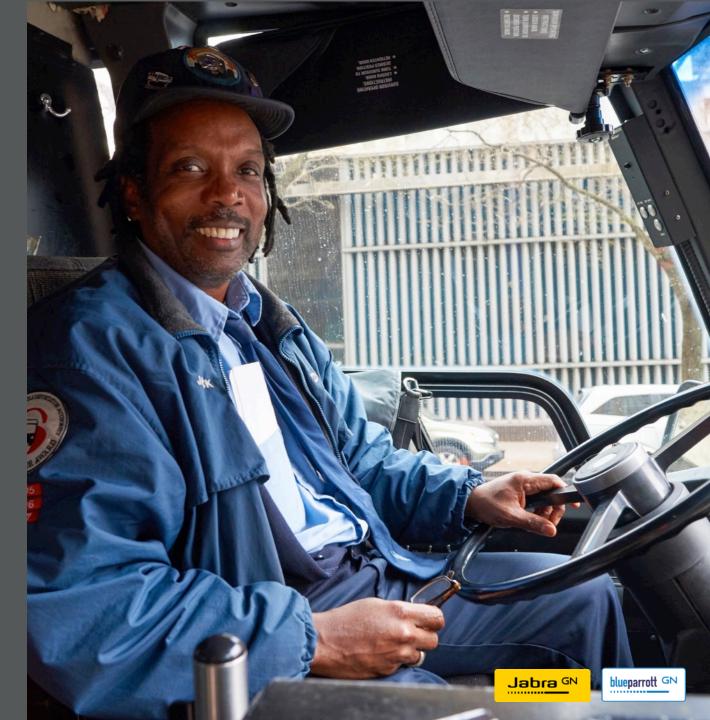
### WHY SELL INTO PUBLIC SECTOR

Public sector demand for audio solutions ranges from traditional office, call center, and bring your own device (BYOD) applications that have similar requirements to the private sector, to sectors such as military and first responders who have more specialized requirements for ruggedness and security.



### WHY SELL INTO PUBLIC SECTOR

- In the US, more than 22 million Americans are government workers.
- 64.4% of government employees in the US work at the local level.
- 12.6% of government jobs in the US are at the federal level.
- 23.1% of government jobs in the US are at the state level.
- State, local, and education (SLED) agencies spend over <u>\$1.5 trillion</u> <u>annually</u>, three times more than the federal government.



### STATE & LOCAL Towns, Cities, Counties

- Many first responders in police and fire departments are employed by local governments.
- As of 2018, there were around 1,216,600 firefighters serving in 27,228 fire departments nationwide and responding to emergencies from 58,150 fire stations. Of those firefighters, 31% or 346,150 were career firefighters and 69% or 788,250 were volunteers.



### STATE & LOCAL Towns, Cities, Counties

• There are over 18,000 federal, state, and local law enforcement agencies around the United States, and it is estimated that there are between **750,000** and **850,000** sworn officers. If you count nonsworn personnel who work for police departments, you get over one million people employed in some aspect of law enforcement.



### **IT & TELECOM SPEND**

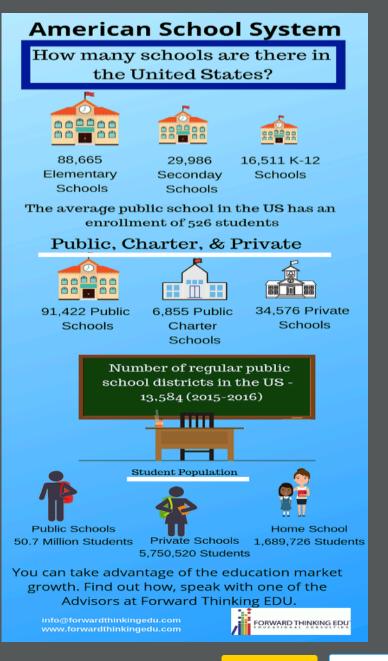
Their IT and Telecom spend vary by segment

- Telecommunications represent 9% of City, 13% of County and 11% or State IT spending
- Health and Human services rank second behind education in terms of overall IT spending



### EDUCATION K-12, Colleges, Universities

- Education represents 44% of total state employment, which includes K–12 and state postsecondary colleges and universities.
- Headsets are used as part of in-classroom experiences and are a major requirement for distance learning. In addition to learning applications, schools and universities have a wide range of office workers in administrative and curriculum development roles as well as transportation workers who all need headsets to do their jobs.





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### FEDERAL GOVERNMENT

Federal IT budgets vary dramatically by agency.

- The federal government spends close to **\$96 billion** on IT.
- The military represents the largest opportunity.
- There are close to **1.4 million people** serving in the US armed forces.

#### Table 16-2. FY 2018 IT SPENDING BY AGENCY

(In Millions of dollars)

Agency	2018	Percent of Total
Department of Defense*	42,521	44.4%
Department of Health and Human Services	13,833	14.5%
Department of Homeland Security	6,833	7.1%
Department of the Treasury	4,259	4.5%
Department of Veterans Affairs	4,151	4.3%
Department of Transportation	3,425	3.6%
Department of Agriculture	2,958	3.1%
Department of Justice	2,852	3.0%
Department of Commerce	2,560	2.7%
Department of Energy	2,023	2.1%
Department of State	1,864	1.9%
Social Security Administration	1,651	1.7%
National Aeronautics and Space Administration	1,549	1.6%
Department of the Interior	1,185	1.2%
Department of Education	745	0.8%
Department of Labor	703	0.7%
General Services Administration	691	0.7%
U.S. Army Corps of Engineers	451	0.5%
Department of Housing and Urban Development	351	0.4%
Environmental Protection Agency	328	0.3%
Nuclear Regulatory Commission	159	0.2%
United States Agency for International Development	141	0.1%
Office of Personnel Management	141	0.1%
National Science Foundation	115	0.1%
National Archives and Records Administration	101	0.1%
Small Business Administration	100	0.1%
Total	95,688.00	100.0%
*Represents the total (unclassified and classified) topline estimates as of May 8, 2017.		

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## Public Sector Buying Seasons

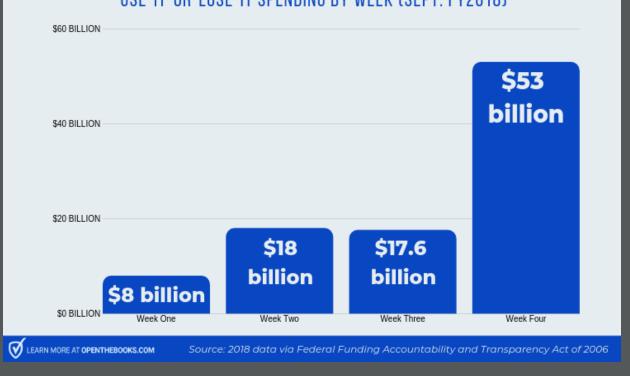


### FEDERAL BUYING SEASON

The federal fiscal calendar starts October 1 and ends September 30.

Federal agencies spend an average of 4.9 times more in **the last week of their fiscal** year than in a typical week during the rest of the year.

# FEDERAL AGENCIES



### STATE & LOCAL BUYING SEASON

SLED agencies set their own fiscal year schedules, and their spending patterns often align with their unique start and end dates.



### EDUCATION CONTRACTING – BUYING SEASON



- The K–12 buying cycle for the new year begins in August/September and runs through the end of June the following year.
  - Spring sales to K–12 schools should be reserved for products with whole school implementation that will be used for the coming school year.



### ACTIONS YOU CAN DO TODAY

- Reach out to your local agencies for opportunities that can be purchased under P-Card
- Network with your local contacts as *Referrals* will open doors
- Request of letter of supply from Jabra if you haven't already done so





### The Jabra and BlueParrott Value Proposition in Public Sector



Public sector clients rely on high-quality audio solutions to achieve their mission. They tend to buy in volume and seek to standardize, requiring the breadth of portfolio offered by Jabra and BlueParrott.

Right fit products

Large-volume contracts



### **CLARITY**

- 150-year heritage of medical-grade audio technology development and innovation to enhance conversations
- Advanced background-noise-canceling technology
- Noise-canceling microphones

## **COMPLIANCE**

- All of Jabra's wireless headsets are digitally encrypted.
- TAA and Section 508 compliance
- (AES) 128-bit encryption (DSAA2)
- Military AES 256-bit keys
- HIPAA Compliant

## **SUPPORT**

- Compatible with all major communications platforms, including Unified Communications (UC) and push-to-talk
- Sound environmental testing
- Density studies



### THE JABRA DIFFERENCE

- Complete line of TAA/508 compliant products
- Trusted security all of Jabra's wireless headsets are digitally encrypted
- Dedicated Public Sector Team with over 25 years experience selling into the government
- Jabra products are listed on most government contracts; SEWP, GSA, Army Chess, State contracts, GSA, NASPO, USU Communities, etc.
- The Engage franchise meets the highest level of security with Secure DECT level C and 256-bit AES DECT encryption
- Sampling program
- Optional pre-install, deployment and onsite support
- Lifetime Technical Support





Find the Opportunity



### ASK THE RIGHT QUESTIONS

#### How noisy is your environment?

Ambient noise impacts conversation quality, which is a major contributor to constituent and employee satisfaction.

- Our solutions utilize advanced noise canceling technology. BlueParrott has up to 96% noise cancelling capability depending on the device
- Embedded busy light lets people around know you're on an active call
- We offer density studies to help organizations determine their noise cancellation needs.

#### What phone system do you use? Many Public Sector organizations use legacy systems.

 Jabra solutions are compatible with a broad set of desk phones, softphones, contact center applications and mobile phones.

### ASK THE RIGHT QUESTIONS

### What type of settings do the employees work in? Office, Call Center, Field, home?

- Jabra has a complete portfolio of headsets and speakerphones that are corded or wireless, DECT or Bluetooth
- Probe on the use of Call Centers, number of first responders and general office usage
- Emphasize compatibility with a wide range of devices for distance learning and first responders

### How many of your workers are mobile?

- Jabra has multiple devices designed for superior calls on the move
- Probe on the need for rugged, durable solutions and leverage BlueParrott for their needs
- Many BlueParrott products have Push-to-talk integration capabilities

### ASK THE RIGHT QUESTIONS

#### What security concerns exist for the organization?

• Jabra Engage franchise has the markets high level of security with Secure DECT level C, 256-bit AES encryption and patented pairing

#### What other systems or devices do your employees need to connect to?

- Jabra devices are certified for Microsoft Skype for Business and Microsoft TEAMS and other softphones
- BlueParrott connects to a many different devices such as smartphones, Tablets, Bluetooth enabled laptops, and Bluetooth enabled scanners

Do your employees need to conduct collaborative meetings to connect with remote offices and team members?

• Jabra PanaCast offers the ability to improve collaboration meetings by adding an intelligent video collaboration solution that enhances meetings.



## Increase Your Revenue and Hit Your Goals



### JABRA HELPS YOU INCREASE YOUR REVENUE

Closing Public Sector business with Jabra has never been easier! **Special Government pricing** 

- Up-front 10% discount at your Distributor for Public Sector deals under \$10,000
- Special 15% Deal Registration discount on Public Sector opportunities of \$10,000 or more! \* (Based on approval)



The Jabra Public Sector learn is dedicated to helping you increase your margins and wallet share of existing Government, Healthcare and Educational accounts, by providing you with

A complete line of TAA/508 compliant products

- A wide watery of Jabro products that are listed on most government, contracts such as 56 WP, 65A, Army Chess, and more

- Lifetime technical apport
- + Trusted tecurity-all of Jabra's wireless headlest are digitally encrypted Experitive from GH Group - planeers in sound, from sports headphanes to hearing aids
- Now with additional 4% for new devicegidration on public sector apportanties

#### Contact us to start taking your share of \$150 million Public Sector headset market today

Shelp Horan 044.845 0002 smoran@jides.com

Michael Kennedy 578 222,4731 Interwedy@jatra.com

Brian Starry UT& 322.4743 bymangilijahra zwn

Briss Glasses \$75.322.4715 Spinner@jabra.com

### LET US HELP YOU HIT YOUR GOALS

#### Key takeaways:

- The Public Sector market is huge
- Time is ticking for budget spend
- Jabra is here to support your Public Sector business
- Jabra has special discounts to help you close Public Sector business:
  - 10% discount (via disty) for Public Sector is a great discussion starter.
  - 15% Deal registration until 12/31/20
- You don't need to be the expert, ask a few key questions, then engage the Public Sector team







## Jabra Public Sector Contacts



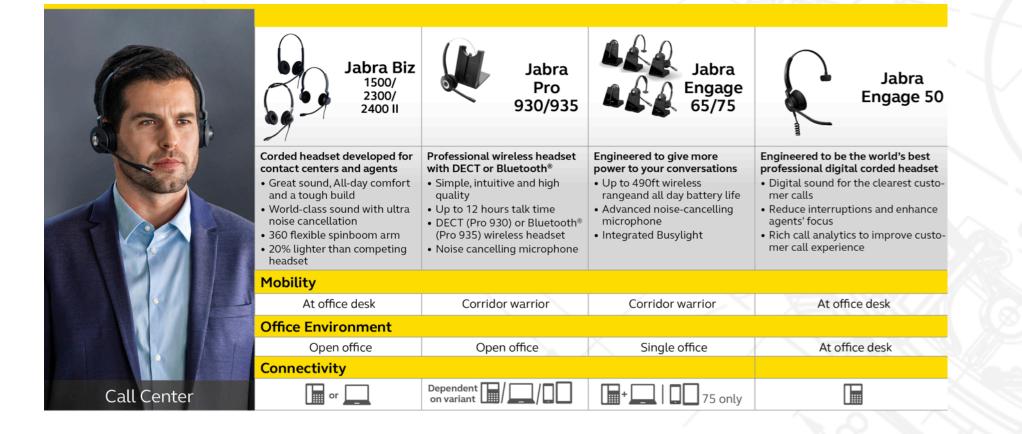
## Jabra and BlueParrott Call Center Solutions

This slide is a separator slide and should not be included in any final presentations. When preparing a presentation for a client, REMOVE this slide as well as all other separator and product slides that don't pertain to your specific Public Sector vertical.

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### **JABRA ACCESSORIES**

- Full range of options to meet budgetary requirements
- Noise cancellation available on a wide range of solutions



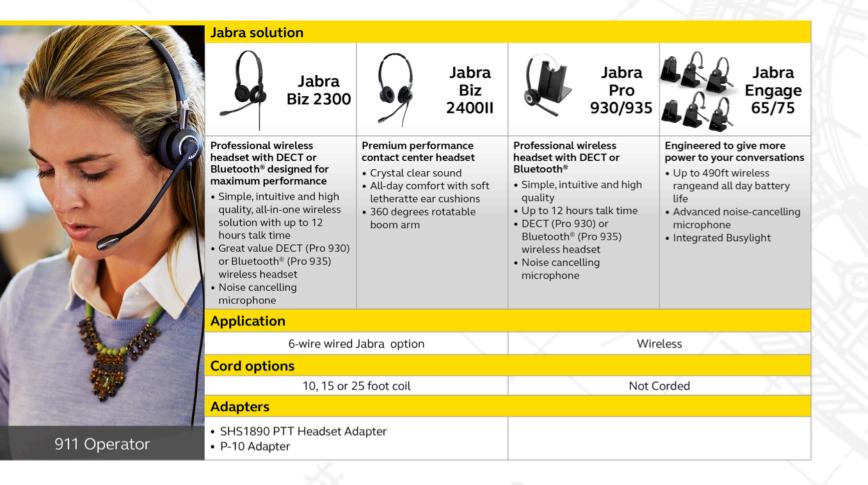
### Jabra and BlueParrott 911/Emergency Services Solutions

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Jabra <sup>GN</sup>

### **JABRA 911 OPERATOR/CALL CENTER SOLUTIONS**

- Full range of options to meet budgetary requirements
- Noise cancellation available on a wide range of solutions



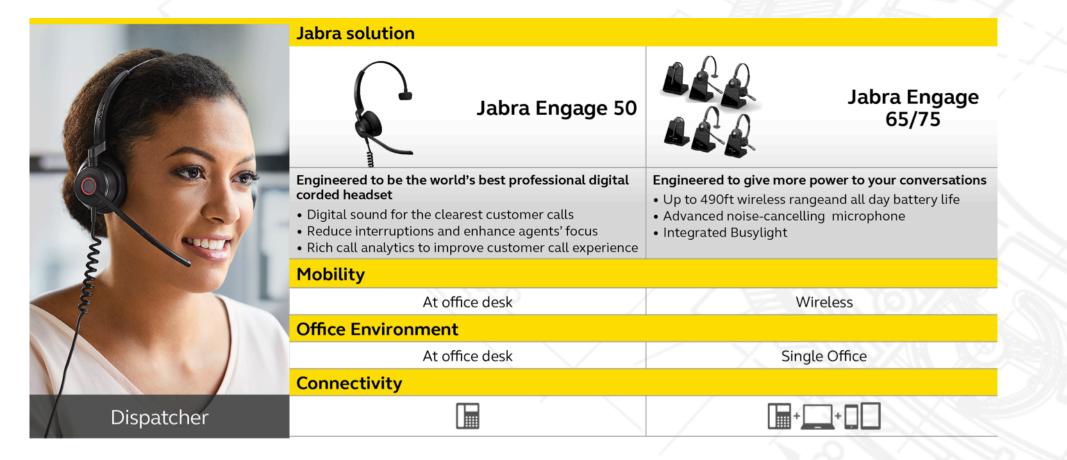
### JABRA FIRST RESPONDER SOLUTIONS

- Full range of options to meet budgetary requirements
- Noise cancellation available on a wide range of solutions



### JABRA FIRST RESPONDER SOLUTIONS

- Full range of options to meet budgetary requirements
- Noise cancellation available on a wide range of solutions



### Jabra and BlueParrott Higher Education Solutions

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GN Making Life Sound Better FOR 150 YEARS

Jabra <sup>GN</sup>

### **CONSTITUENT SATISFACTION IN HIGHER EDUCATION**

### Jabra and BlueParrott provide a full range

of solutions for educators and students, including office, transportation, and headsets for classroom and distance learning where durability, compatibility and excellent sound quality create satisfied constituents.

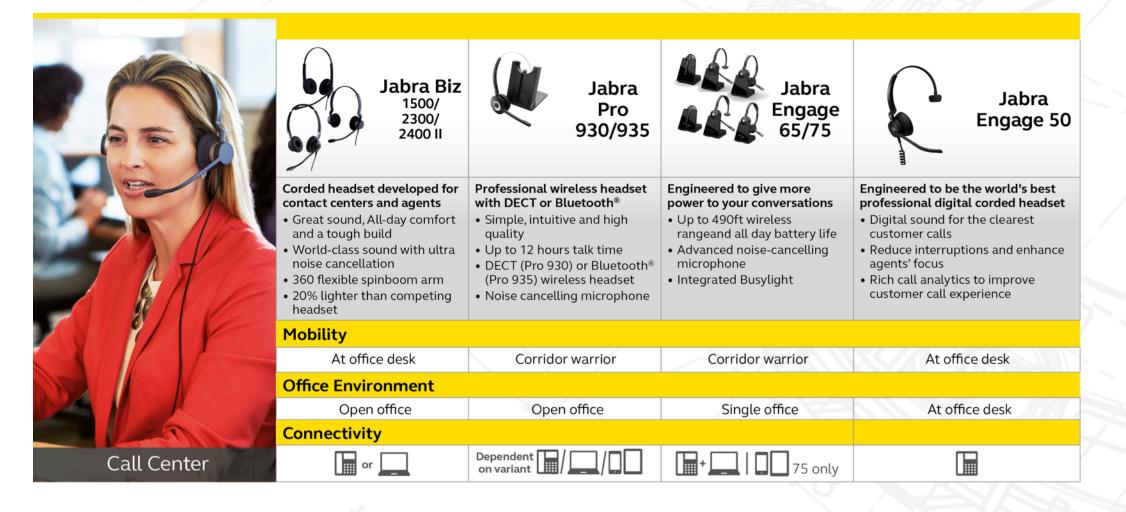
### **CONSTITUENT SATISFACTION IN HIGHER EDUCATION**

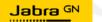
#### Administration



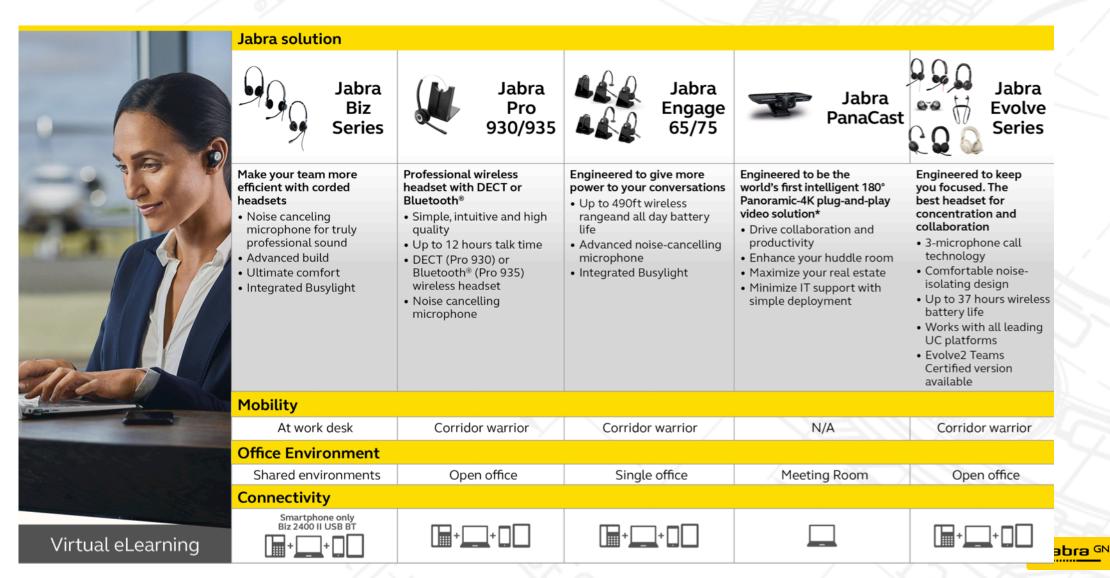


#### **Cell Center**

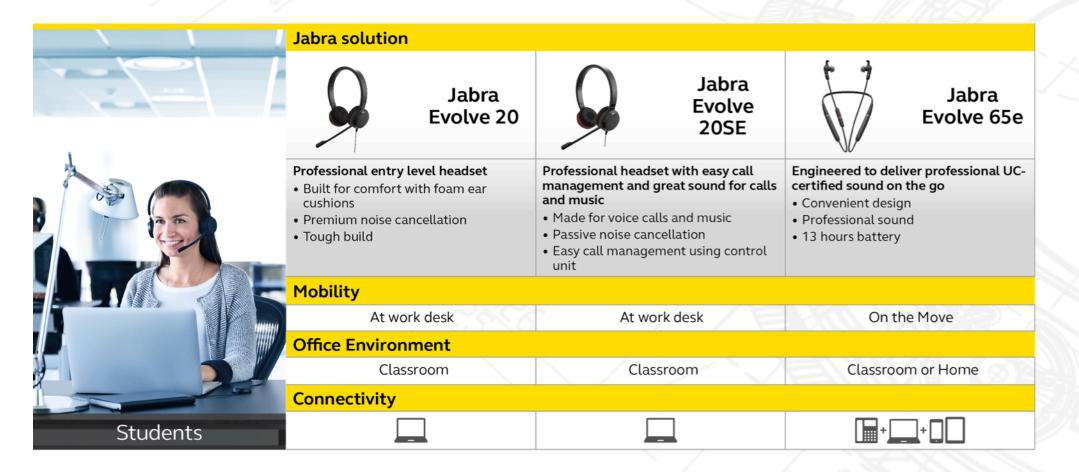




#### Virtual eLearning Faculty



Virtual eLearning Students



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Virtual eLearning Students

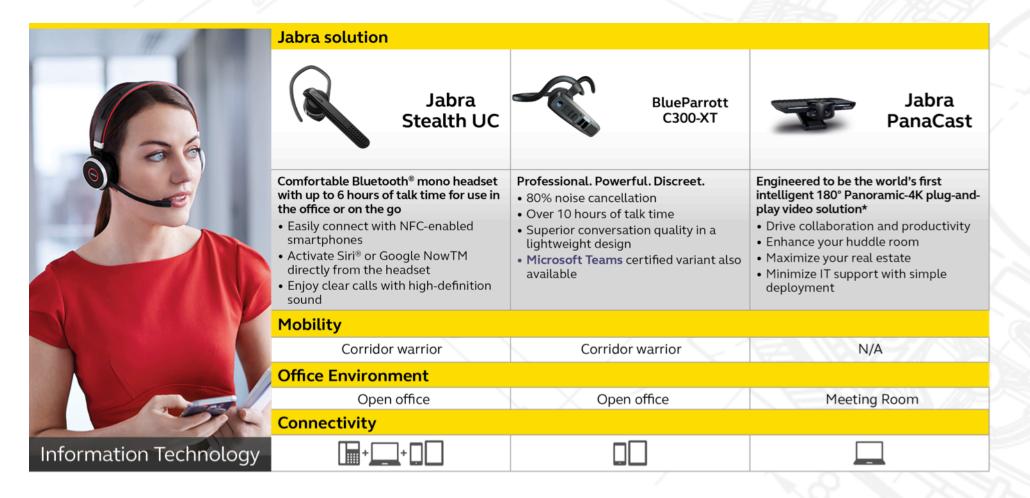
	Jabra solution				
	Jabra Elite 65t	Jabra Elite 75t	Jabra Elite 85h		
	<ul> <li>Professional entry level headset</li> <li>Built for comfort with foam ear cushions</li> <li>Premium noise cancellation</li> <li>Tough build</li> </ul>	Conversations as great as music • Compact comfort • Great calls, anywhere • More power, more freedom • Your music your way • Durability, guaranteed • Voice assistant enabled	Sound that automatically adapts <ul> <li>Block unwanted background noise</li> <li>Exceptional music clarity</li> <li>Power through your day</li> <li>Unmatched call quality</li> <li>Certified rain-resistant durability</li> <li>One-touch access to your voice assistant</li> </ul>		
	Mobility At Home/On the Move				
	Learning Environment At Home/On the Move				
Students	Connectivity				

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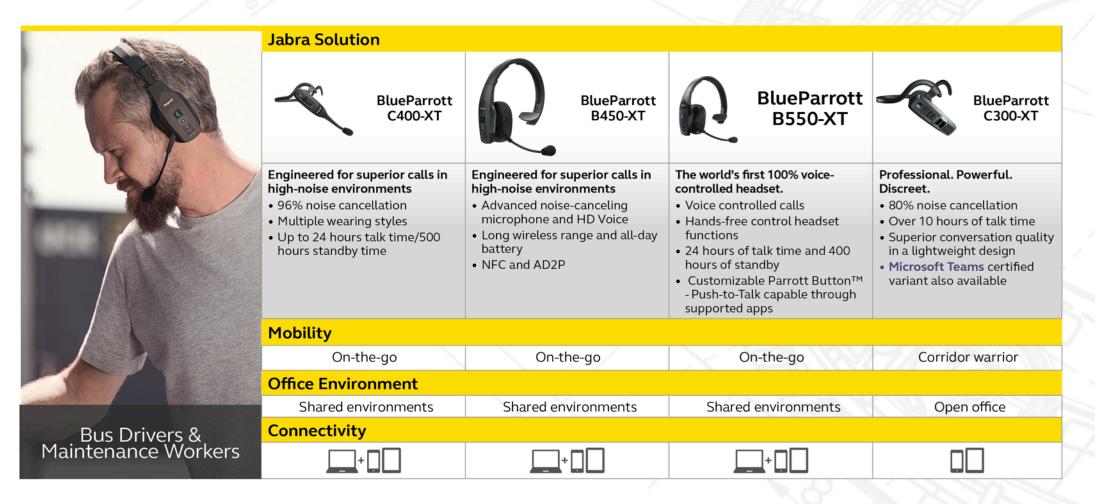
#### Information Technology



#### Information Technology continued



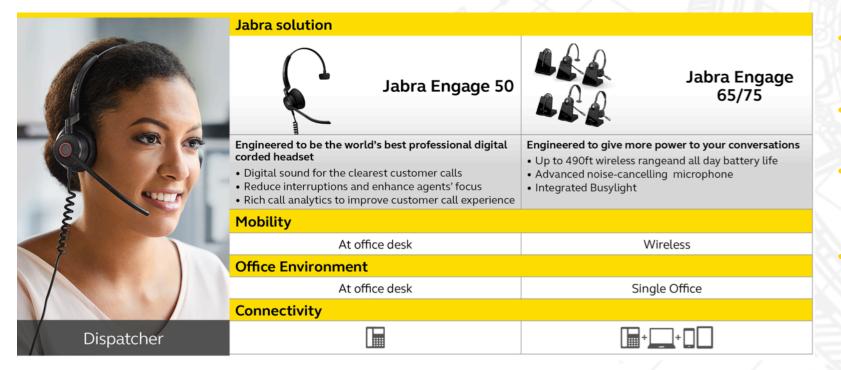
#### **Transportation & Maintenance Workers**



### **PUBLIC SAFETY**

All wireless Jabra and BlueParrott solutions are digitally encrypted to secure Public Sector conversations, and to help insure constituent privacy.

For public safety workers, we offer military grade security to keep calls clear and secure. We meet or exceeded the following standards:



- Digital Enhanced Cordless Telecommunications (DECT) security
- DECT Standard Authentication Algorithm (DSAA)
- Advanced Encryption Standard (AES) 128-bit encryption (DSAA2)
- Military AES 256-bit keys

### Jabra and BlueParrott Federal, State and Local Government

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GN Making Life Sound Better FOR 150 YEARS

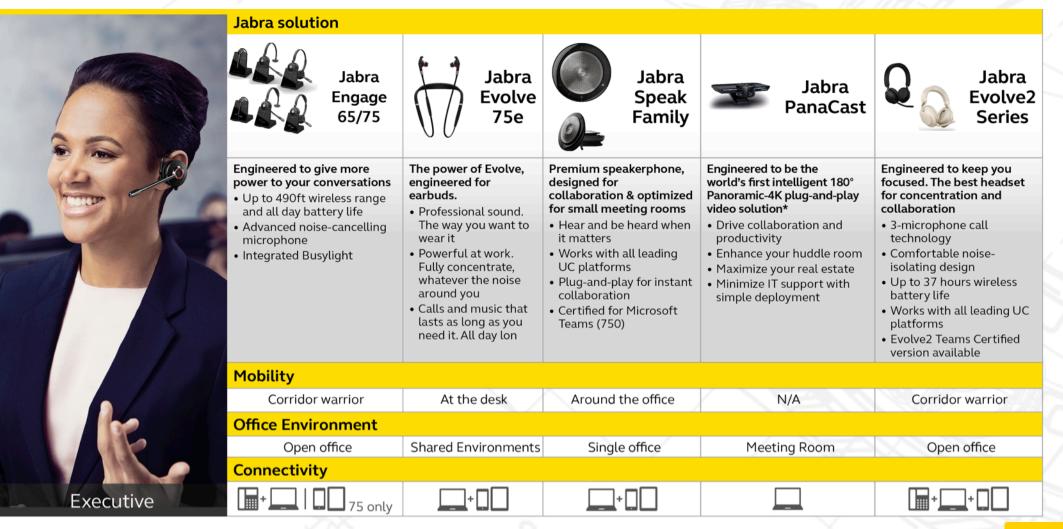
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DECT and FIPS security

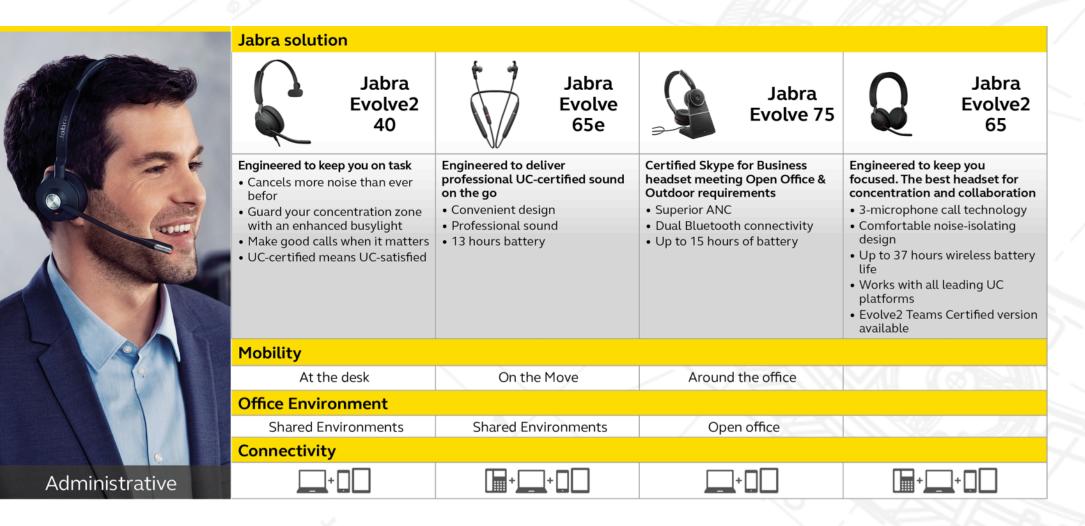
<b>Jabra Engage</b> Series					
<b>Jabra Pro 9400</b> Series				<b>Military Standards</b> Engage	
<b>Plantronics Savi</b> 500/700 Series				FIPS Algorithms	
			<b>DECT Security</b> Step C	<b>Even stronger</b> encryption of audio	
		<b>DECT Security</b> Step B	<b>Strong encryption</b> of audio stream	stream using AES 256 bit keys	
	<b>DECT Security</b> Step A	New authentication using strong AES	using AES 128 bit keys (DSC2) <sup>1</sup>	The security level of the	
DECT Security	<b>New features</b> which correct certain	128 bit encryption (DSAA2) <sup>1</sup>		Jabra Engage DECT wireless	
Authentication (DSAA) <sup>1</sup>	vulnerabilities Secure DECT			headset has been independently tested and verified	
Encryption (DSC, 64 bit keys)	certification			by NCC Group/ Fort-Consult.	

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#### **Executives**



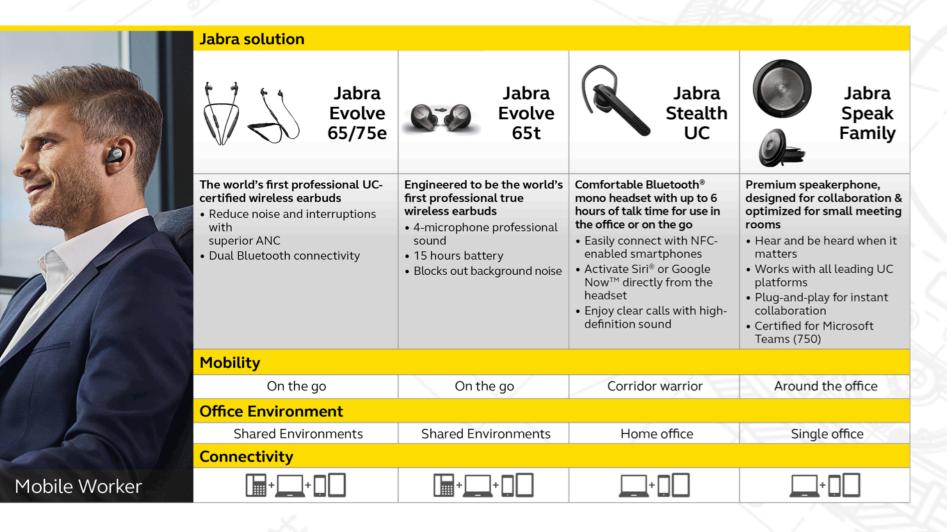
#### Administrative



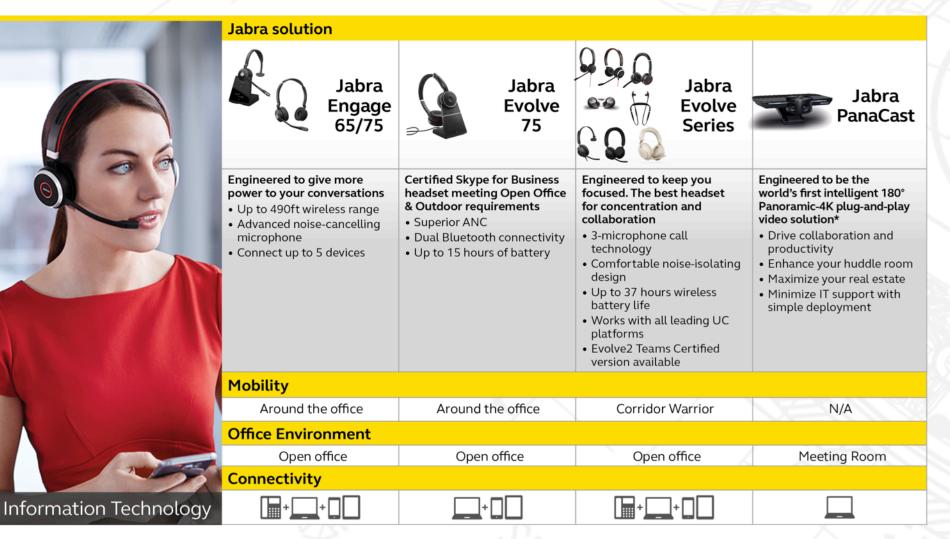
#### Administrative continued



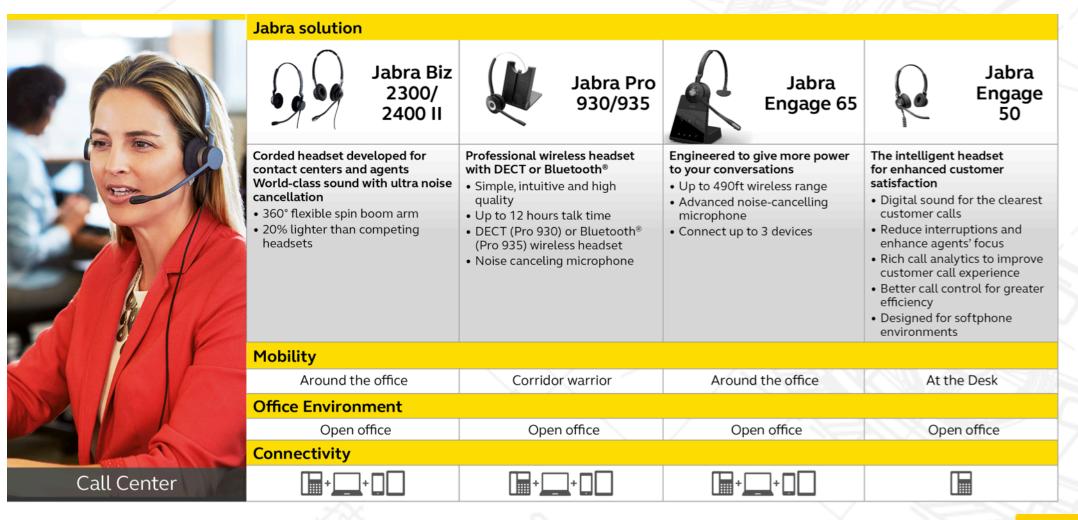
#### Mobile Workers



#### Information Technology

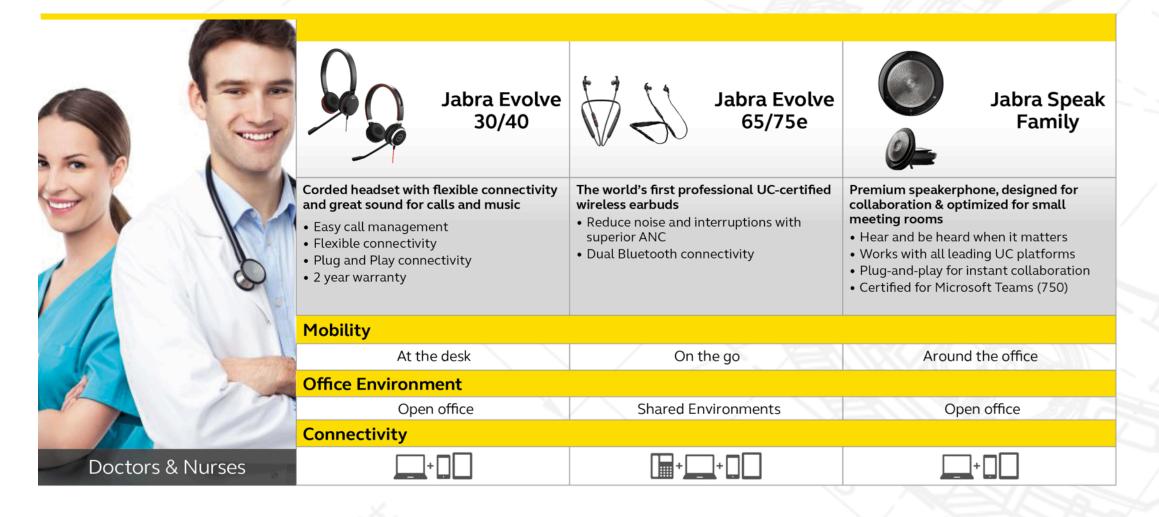


**Call Center** 



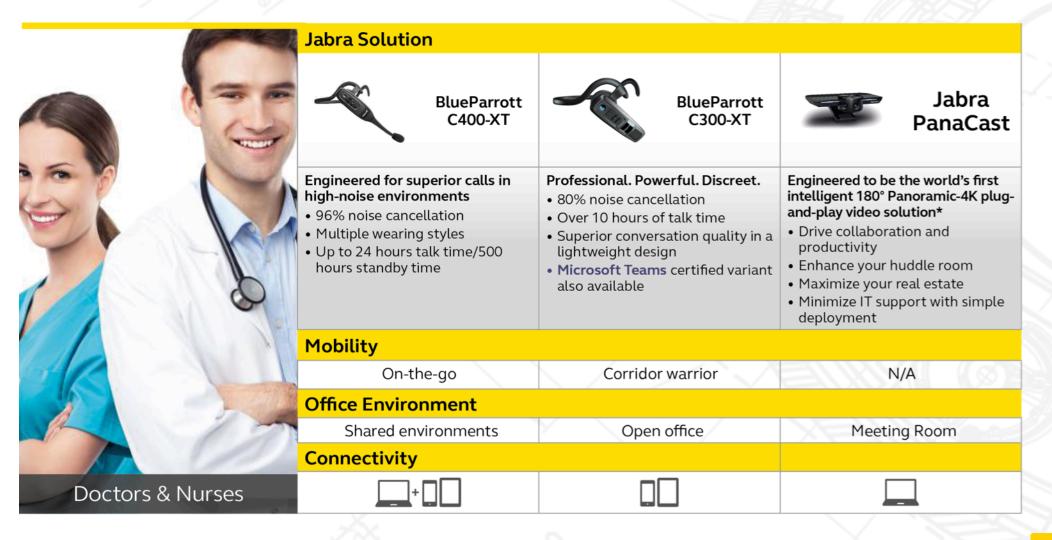
# Jabra and BlueParrott Healthcare Solutions

#### Doctors and Nurses



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#### Doctors and Nurses Cont.

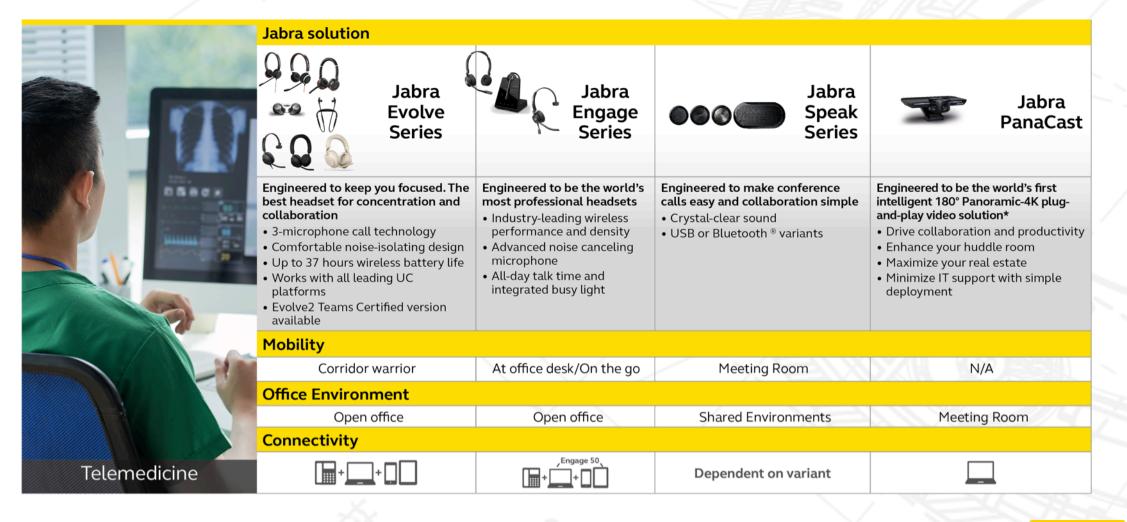


#### Medical Professionals

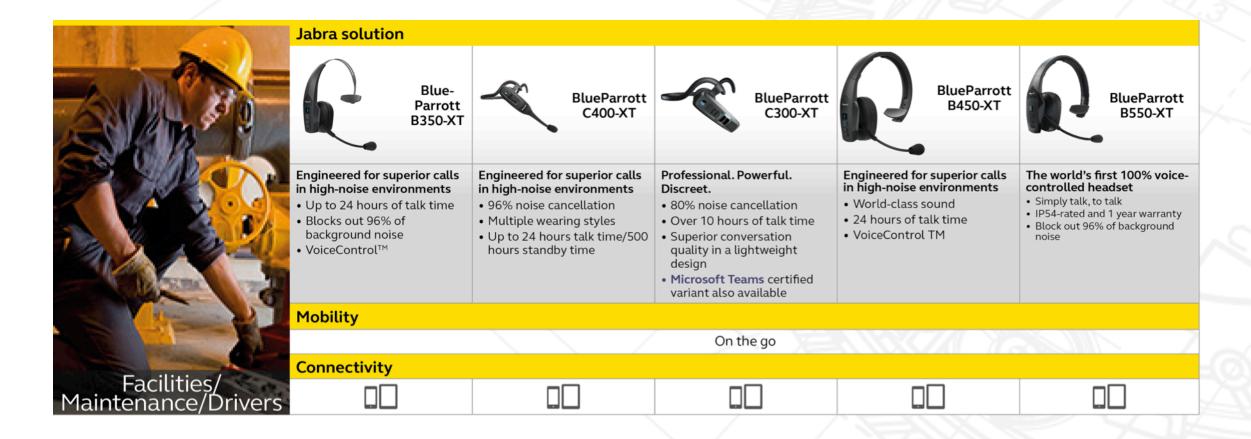


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#### Medical Professionals



Facilities/Maintenance/Drivers



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# Thank you

