## **ClickShare**

## Enable SmartCare support for your ClickShare customers

It's not too late: Claim up to 5 years' warranty with SmartCare

SmartCare is a service package for ClickShare that offers your customers fast hardware replacement and expert support from Barco and its partners for up to 5 years. SmartCare normally needs to be claimed within the first 6 months of purchase, enhancing the standard 1-year warranty to 5 years of SmartCare.

But the last years have been challenging for everyone, with home working and limited access to the office. Maybe your customers overlooked activating the SmartCare warranty for their ClickShare units? Don't worry, they can still activate their SmartCare package on existing C5/ C10/ CX-20/ CX-30/ CX-50 devices from 1st March to 31st December 2023.

SmartCare: ultimate peace of mind for ClickShare customers

SmartCare is included in the purchase of each ClickShare unit. To enjoy Smartcare, your customers need to register their units via XMS Cloud.



**5-year** hardware and software coverage



Increased service levels
Advanced product
replacement, faster response
times, expert support



5-year analytics and insights subscription via XMS Cloud



Access to **XMS Cloud** and to the ClickShare product **knowledge base** 

## What's next? Activate SmartCare today!

- Check your warranty status by entering your serial number at https://www.barco.com/us-en/support/warranty-info
- Scan the QR code below to see a video on how to activate the SmartCare package.



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