

REDEFINING DELIVERY

How Honeywell together with FarEye help create first class customer experiences with delivery efficiency.



THE CHALLENGE TODAY

The exponential explosion in eCommerce accelerated by the pandemic has meant change not just to workloads for retailers and logistics companies, but also to customer expectations. Demand for quick, reliable and on-time deliveries is stronger than ever, meaning that having “last mile” operations visibility is critical to retail competitiveness.

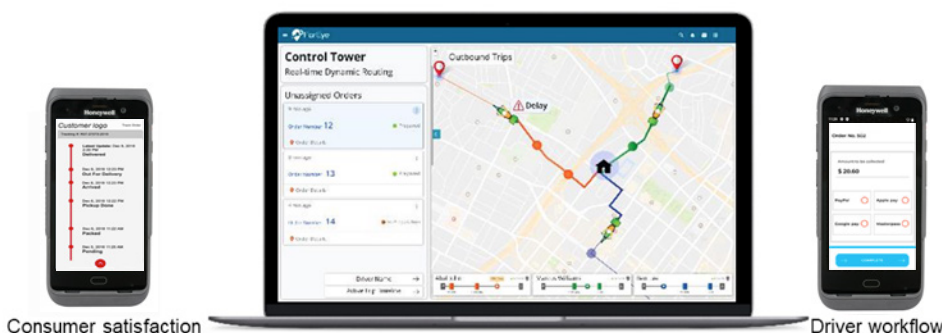
Rising to meet this and other timely challenges, Honeywell has collaborated with FarEye. The combination of Honeywell devices, digital platform and support with FarEye software enables customers to access intelligent, delivery technology and helps them reap the rewards – and cost-savings – associated with enhanced efficiency. This capability also means Honeywell is positioned to deliver holistic solutions across transport and logistics workflows.

THE BUSINESS ADVANTAGE

Honeywell together with FarEye enables businesses to execute, track, collaborate, predict and optimize the movement of goods in a single platform for predictive logistics. Working in collaboration with FarEye, Honeywell empowers our customers to better manage and monitor delivery logistics operations with an anytime, anywhere SaaS-based platform.

Honeywell together with FarEye enable businesses to elevate delivery operations with real-time visibility across the supply chain to:

- **Optimize** the movement of goods from first mile to last mile
- **Improve** operations performance in real-time
- **Deliver** delightful customer experiences



Consumer satisfaction

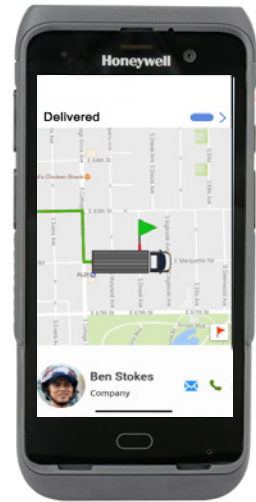
Driver workflow

Honeywell

DELIVERY IN ACTION

Empowering customers, empowering businesses

Customers today have more choice than ever. If you can't deliver to their expectations consistently, they will look elsewhere. Honeywell puts customers back in the driving seat, empowering them to schedule deliveries at their convenience. Honeywell's collaboration with FarEye empowers businesses to manage, track, and monitor delivery operations anytime, anywhere with real-time visibility across the supply chain.

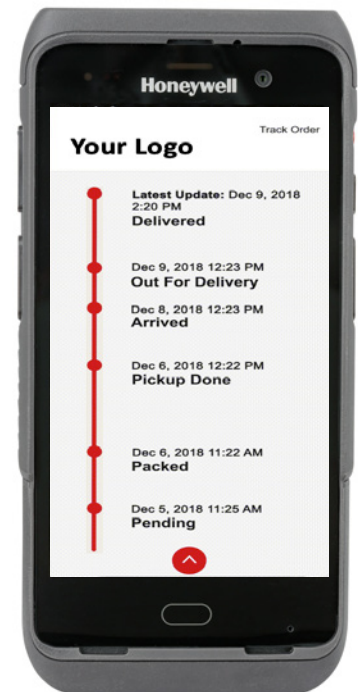


> Increase perfect order index by **12%**¹

1. Actual FarEye customer results. Results may vary depending on multiple factors

Real-time visibility gives all stakeholders the ability to see what's happening at every point in the delivery process. The critical value of this data and insight is that it is actionable: it unlocks predictive decisions in order to fuel successful first-time deliveries and support enhanced customer engagement.

This integrated web and mobile platform ultimately delivers an enhanced customer experience through personalization of deliveries, real-time visibility of package status, and post-purchase feedback options: secure comms ensure that the delivery experience is no longer limited to one-way communications.



CAPABILITIES INCLUDE:

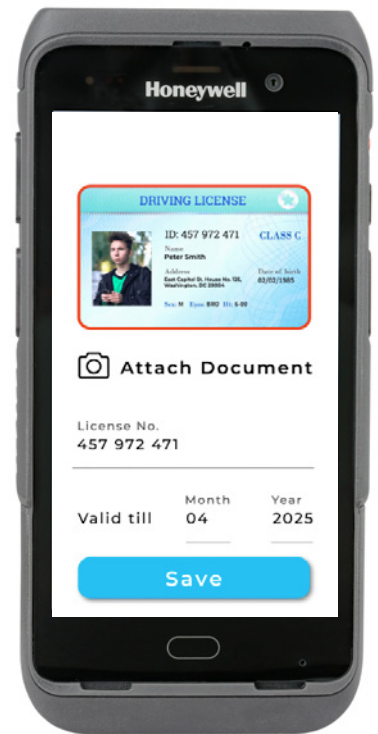
- Customer branding
- Live ETA visibility
- Personalized recommendations
- Intelligent & secured communication
- Enable customer feedback

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Efficiency for the last mile, efficiency for the bottom line

Cost is a perennial issue in transportation & logistics, and with margins ever-more squeezed, the delivery piece simply can't afford to be unprofitable – or inconsistently profitable. Businesses can combat inconsistent service levels and regain control with Honeywell's hardware combined with the FarEye platform. Predictive management features help ensure that SLAs are met or exceeded, providing alerts to trigger actions when needed. These features can also unlock proactive cost controls to manage the demand of low or no-cost shipping.

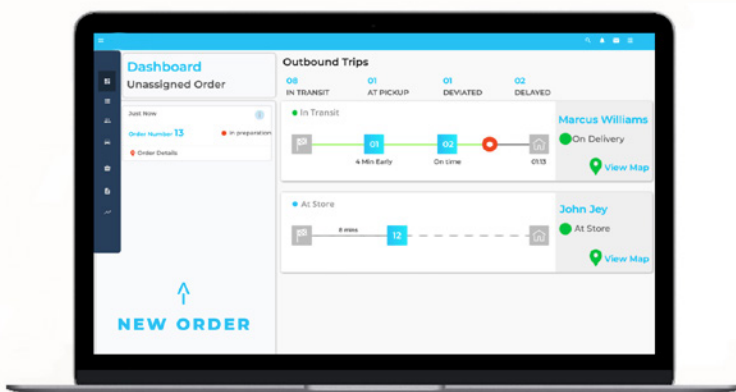
The platform empowers increased visibility of goods in transit from the point of manufacture through to the final destination. With better tracking comes the potential for boosted profitability from a reduction in lost parcels. For drivers, Honeywell's collaboration with FarEye helps reduce empty miles, improve first-attempt success and enable optimal allocation of orders.



> **Reduce** delivery times by **26%**²

2. Actual FarEye customer results. Results may vary depending on multiple factors

Dynamic routing enables companies to continually optimize routes throughout the day by harnessing real-time data. This promotes improved fleet utilization and reduced miles per driver. This advanced last mile execution platform utilizes sophisticated routing algorithms (loop optimization, dynamic routing) to help enable driver efficiency, customer satisfaction and cost savings.



CAPABILITIES INCLUDE:

- Intelligent geocoding
- ML driven DNA service
- Capacity utilization
- Area mapping in boundaries

Honeywell

Great workforce environment, great customer experience

Scalability – in the workforce, and in operations generally – remains one of the toughest challenges for transportation providers. Honeywell's renowned solutions help providers deal with scalability and keep their promises with the state-of-the-art tools to orchestrate deliveries based on capacity. This is achieved through FarEye platform capabilities such as dynamic slot booking, real-time sync with calendars and a direct link with customer eCommerce.

This real-time transportation visibility platform helps manufacturers, shippers and transporters achieve end-to-end predictive visibility through IoT-driven tracking of assets and shipments.

The intelligent use of data supports better informed decisions to help accomplish deliveries at contracted prices and make the best use of all the carrier options. For instance, delivery vehicles can be managed more effectively with digital contracts, rule-based carrier selection, intelligent dispatch plans, capacity utilization and cross docking.

> **Increase** delivery productivity by **200%**³

3. Actual FarEye customer results. Results may vary depending on multiple factors

Driver orchestration capabilities mean you can harness a wider delivery ecosystem to increase coverage, drive efficiency and fulfil variable demand, on-demand: helping to seamlessly onboard, manage and allocate jobs to partners and crowd-source drivers as and when they are needed.

CAPABILITIES INCLUDE:

- **Driver registration**
- **Integration with on-demand delivery service providers**
- **Roster Planning**
- **Rule-based intelligent allocation**
- **Incentive management**

REDEFINE DELIVERY EXCELLENCE TODAY

Honeywell empowers hundreds of enterprises across the world, helping them to achieve delivery efficiencies, optimizing their routes and enabling a continued focus on empowering a thriving workforce.

If you'd like to know more about how Honeywell and FarEye innovation and actionable visibility has helped retailers, manufacturers and logistics operators, and how it can help you, please [get in touch](#).

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