



Beyond mobile payments Readying your business for the contactless world of mobile wallets

June 9, 2023

## Agenda

- Mobile wallets one of the hottest trends
- . What this means for your business
- . The Zebra solution

# The rapid adoption of mobile wallet technology

### 2022 — today

**Over 3.4 billion** people carry mobile wallets — more than half of the world's 6.5 billion smartphones in use worldwide<sup>1</sup>

**75% of all iPhone users** in the US have enabled Apple Pay<sup>2</sup>

#### 2026 — in 3 years

Mobile wallets will exceed **5.2 billion** — 60% of world's population and 53% growth from 2022<sup>1</sup>



## What is driving the rapid adoption?

#### Convenience

Everything in a physical wallet can be carried in the one device we already carry with us at all times — a mobile phone

#### **Security**

In the event of theft or loss, the mobile wallet is protected with passwords, fingerprints and facial recognition — and it can be deactivated and wiped remotely

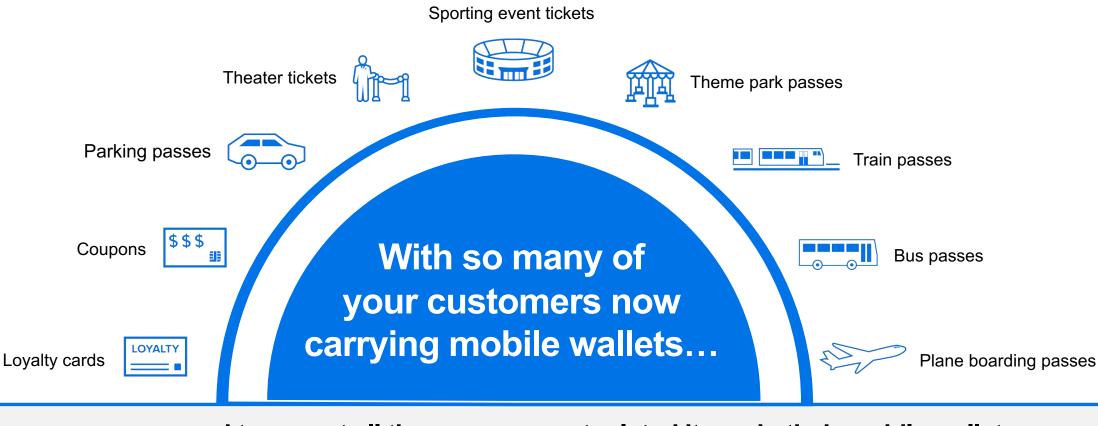


\* Zebra internal productivity studies for picking workflows

While mobile payment is one of the top reasons to carry a mobile wallet...

...there are many non-payment related items in mobile wallets that your customers expect to use when they walk through your door.

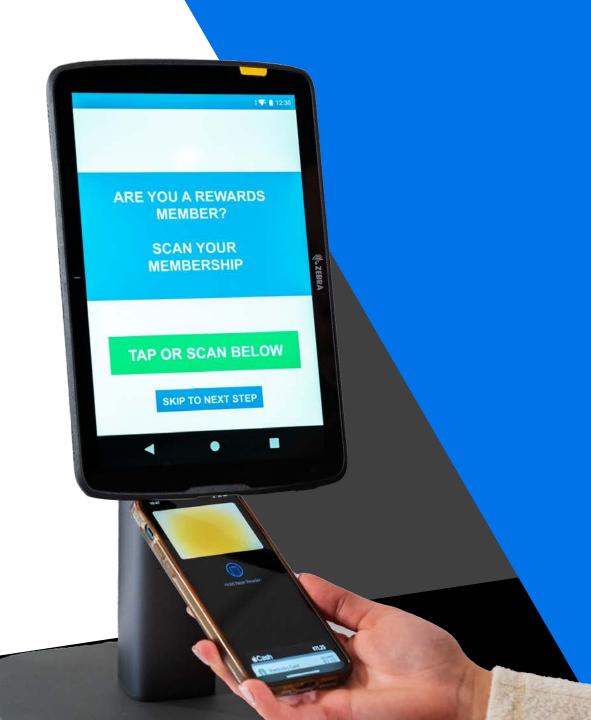
## What does this mean for your business?



...you need to accept all the non-payment related items in their mobile wallets.

## Is your business ready?

Now, accepting the world of non-payment related items in mobile wallets is as easy as deploying Zebra mobile devices in your business.



## 6 great reasons to choose Zebra mobile devices for digital wallet support



#### Supports Apple and Google digital wallets right out of the box

Supports the two most popular mobile wallets — Apple Value Added Services (VAS) certification and Google Smart Tap compatibility are standard in Zebra devices



#### It just works even if you update Android

You can count on support throughout the lifecycle of your device with support for the next three levels of Android



#### It's easy to integrate Zebra's digital wallet technology into your apps

Use the standard API in the Android NFC stack or use Zebra's Apple VAS/Google Smart Tap Software Development Kit to simplify and significantly reduce development time



## Just tap to capture items — no special alignment required

The Zebra mobile device just needs to be within its NFC read range to enable contactless capture of data — no need to spend time positioning the Zebra device and the customer mobile phone.



## All the service and support you need

Zebra offers the gold standard in support, with comprehensive plans that cover the Zebra mobile device and its software — including your Apple VAS and Google Smart Tap solution

#### Give your workers splitsecond transaction times

Read the items in Apple and Google digital wallets as fast and accurately as a barcode to keep lines moving

## All the right mobile device features



#### The largest portfolio

Choose the device that offers the right level of ruggedness, the right features — and the right price



#### The very latest technologies

Wi-Fi6/6E, 5G, private 5G, next generation processors that can power every app, read-everywhere bright displays and more



#### Industry-best data capture

Zebra sets the bar for speed, ease, accuracy and dependability, whether you're capturing NFC data, 1D and 2D barcodes in any condition or documents



## Sets the bar for ruggedness

Zebra's rugged tests go beyond standard requirements to deliver devices that can reliably handle the inevitable drops across the complete operating temperature



## Superior battery lifecycle and safety

You get a strong housing, a design that helps prevent overcharging and electrical shock, plus premium high-grade cells with a higher capacity — delivering a longer lifecycle than typical competitive batteries

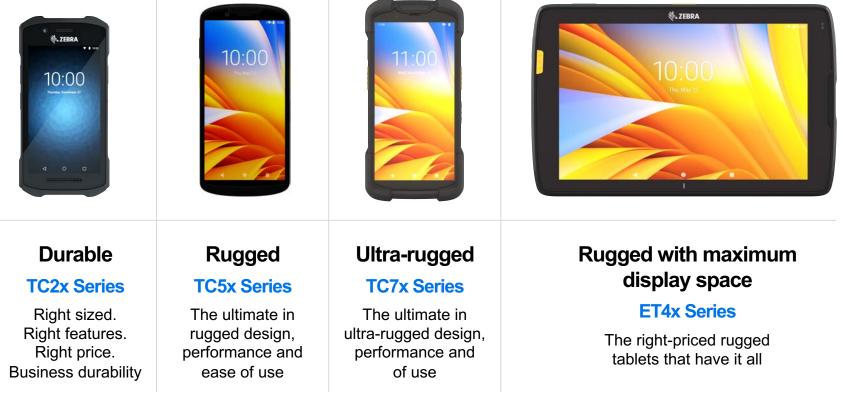


#### Superior battery intelligence

Provides the information you need to easily spot and remove older batteries that can't hold a full charge, ensuring that all the batteries in your battery pool deliver full shift power

## Apple VAS Certified Portfolio

A broad portfolio of rugged mobile devices to meet different business needs in different environments



#### Did you know?

Zebra is one of the very few enterprises with Apple VAS Certified Android Mobile Devices with VAS Reader capabilities



...and more to come

Where can you put Apple VAS and Google Smart Tap to work?

## **Just about anywhere!**





#### **Hospitality**

- Concierge services
- VIP access
- Membership cards
- Digital passes
- Student cards

#### Sports and Entertainment

- Event ticket validation
- VIP access
- Team/club
  loyalty card

## Transportation (transit)

- Transportation ticket validation (rail, bus, tram)
- Boarding passes
- Airport lounge access
- Passport validation

#### Retail

- Loyalty cards
- Membership cards
- Points cards
- Gift cards
- Coupons

#### Healthcare

- Insurance cards
- Health account cards
  - Personal authorization

#### Law Enforcement

- ID validation
- Border control



### Thank you!

- 1. Press Release: Digital Wallet Users to Exceed 5.2 Billion Globally by 2026, as Digitization accelerates cashless transition/Over 60% of Global Population to Use Digital Wallets in 2026; August 2022; Juniper Research
- Three quarters of iPhone users in the US have now enabled Apple Pay; Tom Phillips; August 23, 2022; NFC World; https://www.nfcw.com/2022/08/23/378840/three-quarters-of-iphoneusers-in-the-us-have-now-enabled-apple-pay/

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