

Excuse Us While We Reinvent Technology Protection Plans



Our Advanced Exchange plan takes the hard work out of maintaining your customers' technology hardware. Think of it as an elevated hardware protection program for your customers' devices. From technical troubleshooting and support, to full hardware replacement – Advanced Exchange has you covered on all fronts. Let us safeguard your investment.



Technical Support

Hardware issues can be complex, and they often involve more than one partner. That is why we've built an army of technical gurus to help coordinate troubleshooting efforts with all the right individuals for your solution.



Device Protection

Most hardware comes with a limited warranty. Our Advanced Exchange plan extends and enhances that coverage. If your technology ever stops working as expected, our team will repair, or replace it.



Minimize Your Investment

Our Advanced Exchange protection plan eliminates the need for you to invest in a service inventory pool, support labor, or field device management – all while minimizing customer downtime.



Next Day Replacements

All it takes is one call to get a FREE replacement device, configured & injected to original specifications, delivered to your customer and ready to work by the next business day.

How does Advanced Exchange Work?

1

Sign-up for Advanced Exchange when you purchase hardware.

2

Make a one-time payment and get 36 months of protection.

3

Give our technical gurus a call for any troubleshooting needs.

4

If we can't get it up and running, we will overnight a replacement.

5

Insert peace of mind for you and your customers.