

Adding Security and Communication to a Luxury Condominium



THE SCENARIO

A luxury condominium in a busy downtown area needed a way to control visitor access. The homeowner's association (HOA) wanted the luxury aspect to extend into all elements of their building, including the visitor management system. A majority of the 750 residents were young professionals, so the system also needed to keep up with their on-the-go lifestyle.

The building had two primary entrances, but residents did not have a convenient way of verifying visitors before unlocking either one. Corridors from each entrance met in the lobby, where a concierge desk was located. Visitors did not have a simple way to reach the concierge for their calls to be forwarded to the proper tenants. If they called residents via phone, the door would still remain locked until someone could physically open it. With the condominium being a large high-rise, this was a huge inconvenience for residents who relied on delivery services for meals, groceries, and other goods. They needed a quick and safe method to answer the door.

Being budget conscious, the HOA wanted a reliable system they would only have to install one time with minimal maintenance.

To maintain the luxury facet of their high-rise, the HOA chose a modern IP multi-tenant video intercom for visitor screening.

THE SOLUTION

To maintain the luxury facet of their condominium high-rise, the HOA chose a modern IP multi-tenant video intercom for visitor screening. Including a mobile app, residents could safely identify visitors whether they were home or away.

Touchscreen entrance stations enhanced the building's sophisticated and deluxe outward appearance. If the concierge on duty was reached, he could easily forward calls to residents via their apps. If residents were called, they could safely answer visitors directly from their mobile device and unlock the door on the spot.

With equipment from an established company selected, both the HOA and the residents knew their system would be keeping them safe for years to come.



Main Entrances



Entrance stations made it easy for visitors to request building access.

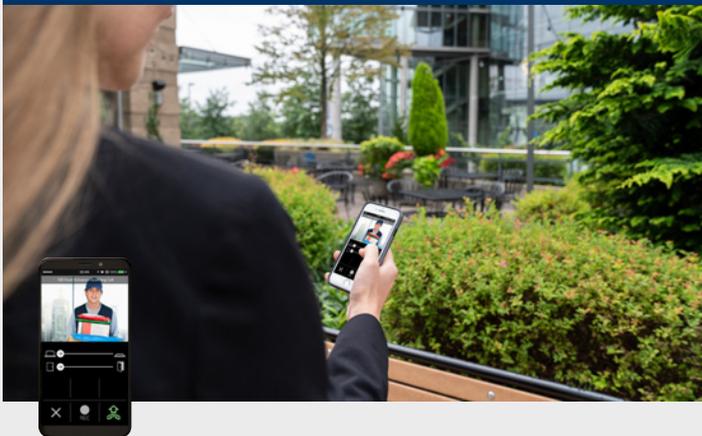
Concierge Desk



THE BENEFITS

- Modern technology and aesthetics enhanced building luxury and sophistication
- Video guard station provided a way for the concierge to confirm visitors and communicate with residents, even if they were away from home
- Cloud-based mobile app allowed residents to screen visitors while maintaining their on-the-go lifestyle
- Intuitive in-app slider eliminated the concern of accidentally unlocking entrances during off-hours
- Reliable system ensured the HOA and residents made a wise investment and would avoid major maintenance costs in the future

Residents



System Configuration Example

IP Multi-Tenant Video Intercom (Configuration shown with IXG Series)



IP Video Entrance Station x 2



Mobile Apps x 750



IP Video Guard Station x 1



Mobile App Gateway Adaptor x 1

Entrances

West Entrance East Entrance



Concierge



Residents



The mobile app allowed on-the-go tenants to screen visitors, even if they were away from their apartment.

PoE Switch

Router

Equipment Closet

