February 2014

## Safe Harbor

This presentation may contain certain comments, which are "forward-looking" statements that involve plans, strategies, economic performance and trends, projections, expectations, or beliefs about future events and other statements that are not descriptions of historical facts, may be forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. Forward-looking information is inherently subject to risks and uncertainties; these statements are subject to the safe harbor created by the Private Securities Litigation Reform Act of 1995.

Any number of factors could cause actual results to differ materially from anticipated results. For more information concerning factors that could cause actual results to differ from anticipated results, see the "Risk Factors" included in the Company's annual report on Form 10-K for the fiscal year ended June 30, 2013, as well as the quarterly report on Form 10-Q for the quarter ended December 31, 2013, filed with the Securities and Exchange Commission ("SEC"). Although ScanSource believes the expectations reflected in its forward-looking statements are reasonable, it cannot guarantee future results, levels of activity, performance or achievements.

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In addition to disclosing results that are determined in accordance with United States Generally Accepted Accounting Principles ("GAAP"), the Company also discloses certain non-GAAP measures, including return on invested capital ("ROIC") and the percentage change in net sales excluding the impact of foreign currency exchange rates. A reconciliation of the Company's non-GAAP financial information to GAAP financial information is provided in the Appendix and in the Company's Form 8-K, filed with the SEC, with the quarterly earnings press release for the period indicated.

## Overview

- The leading international value-added distributor of specialty technology products
- Attractive markets:
- Point-of-Sale (POS) and Barcode
- Communications (voice, video and data)
- Physical Security (video surveillance and access)
- Distribute for ~ 250 technology manufacturers
- Sell to ~ 28,000 value-added technology resellers
- Central logistics strategy for major geographic regions

AT A GLANCE
NASDAQ: SCSC
Headquarters: Greenville, SC
~1,400 Employees
Founded in 1992
26 offices: U.S., Canada, Latin America, Brazil, Europe


The ScanSource Difference



## Attractive Markets

- Focused on resellers in attractive markets
- Point-of-Sale (POS) and Barcode
- Communications (voice, video and data)
- Physical Security (surveillance, ID, access and networking)


## Markets We Serve

| Estimated <br> Worldwide <br> Market Size | Estimated <br> Americas <br> Market Size |  |
| :--- | :---: | :---: |
| Point-of-Sale (POS) <br> and Barcode (AIDC) | $\sim \$ 22$ billion | $\sim \$ 10$ billion |
| Communications | $\sim \$ 19$ billion | $\sim \$ 7$ billion |
| Physical Security | $\sim \$ 23$ billion | $\sim \$ 8$ billion |

SOURCE: VDC Research Group, IHL Group, ABI Research, The Freedonia Group, Inc., and Company estimates Note: Excludes service contracts


## Proven Business Model

- Growth - Incremental and Channel Shift
- Best-of-Breed Technology Vendors
- Dedicated Business Units
- Shared Services, e.g. centralized distribution
- Committed to Channel (two-tier) - sell only to resellers
- Value-Added Services
- Superior Customer Service



## Growth Strategy

- Incremental Market Growth
- Channel Shift
- Direct to Indirect
- One-Tier to Two-Tier
- Multi-Vendor Solutions
- Market Share
- New Vendors and New Geographies


## Segments Enhance Technology Focus

| Worldwide Barcode and Security | Worldwide Communications and Services |
| :---: | :---: |
| President: Buck Baker <br> Technologies: POS and Barcode Physical Security <br> Business Units: <br> scansource pos and barcode <br> scansource security | President: Mike Ferney <br> Technologies: <br> Communications Services <br> Business Units: <br> 1 scansource <br> catalyst <br> scansource <br> communications <br> scansource ${ }^{\circ}$ |

## Dedicated Business Units

## By Technology and Geography



| Physical Security |
| :---: |
| Business Unit President |
| Sales |
| Merchandising |
| Technical Support |
| ------------------Business Units: <br> North America |

## Communications

Business Unit President
Sales
Merchandising
Technical Support
Business Units:
North America, Europe;
ScanSource Catalyst (NA)

## Shared Services

Centralized Logistics Reseller Financial Services Customer Service Marketing Services Group Human Resources Finance \& Accounting Legal

## Value-Added Services



## Professional Services Add More Value

## $\$$ <br> scansource <br> services group

- Customer configuration center
- Training and certification programs
- E-commerce solutions
- Network assessments
- Strategic marketing services
- Online networking community
- PLUS, Business Unit tools, such as online configuration, pricing, and product selection, and educational programs


## Distributor of Growth Technologies

- Unified Communications
- Videoconferencing
- IP Video Surveillance
- RFID and Barcode Imaging
- Enterprise Mobility
- Retail - mobile POS, mobile payments
- Payment Processing Solutions
- Cloud-based Services


## Worldwide Barcode and Security

## \% of Net Sales, Q2 FY14



- Worldwide Barcode and Security

■ Worldwide Communications and Services

## POS and Barcode Vendors

## bematech



Antermec
by Honeywell

PRINIRONIX
GLOBAL PRINTING...ENABLED.

©DALALOGIC

## EPSON ${ }^{\circ}$ <br> EXCEED YOUR VISION



Value Added Distributor

Leading Innovation >>>

## Honeywell



SEE MORE. DO MORE.

## Security Vendors

## Video Surveillance, Identification/Access Control, and Wireless Infrastructure

.|l..|..
CISCO
Distribution Partner

DatacardGroup

HD

interlogix


An Infinova Company


Panasonic

SONY.

## Worldwide Communications \& Services



## Communications Vendors



Distribution Partner

GShoreTel

AVAYA
The Power of We ${ }^{\text {m }}$

## Dialogic.

plantronics.
Simply Smarter Communications ${ }^{m}$
G Sonus

「EAudioCodes

## E Extreme

spectralink <br> \title{
International Growth
} <br> \title{
International Growth
}

26 offices in U.S., Canada, Latin America, Brazil and Europe

## International Growth

10 Years Ago


\% of Net Sales, Q2 FY04




## Financial Overview

## Strong Financial Position for Growth

## Solid Capital Structure

## Excellent Liquidity and

Financial Flexibility

- $0.7 \%$ debt to equity ratio*
- $\$ 300$ million available on revolving credit facility
- Extended credit facility term 5 years (matures $11 / 18$ )
- 2.5 current ratio - consistently strong at over 2 for last 5 fiscal year ends
- Generated $\$ 141$ million in cash from operations during trailing 12-month period
- 5.9 inventory turns (5-qtr range: 5.4-6.3 turns)
- Paid for inventory days of 11 (5-qtr range: 2-18 days)
- 53 days sales outstanding in receivables (5-qtr range: 53-55 days)


## Highlights - Q2 FY14

- Second quarter 2014 net sales of $\$ 741$ million, at the lower end of our expected range, and EPS of $\$ 0.64$, at the upper end of our expected range
- Both North America Communications business units (ScanSource Communications and Catalyst) had solid $\mathrm{Y} / \mathrm{Y}$ sales growth and higher margins
- POS \& Barcode sales declined $Y / Y$; however, sales grew $Q / Q$ for all POS and Barcode business units
- Record sales quarter in Brazil for the second quarter in a row
- Second quarter 2014 return on invested capital of $15.9 \%$ *
- Strong balance sheet position for growth
- Signed contract with SAP for software and implementation services for new ERP
* See Appendix for calculation of ROIC, a non-GAAP measure.


## Performance Metrics vs. Competitors

| Broadline <br> Technology <br> Distributors | scsc |
| :--- | :---: | :---: | Performance Metric:* | Gross Profit Margin | $\sim 5.7 \%$ | $10.4 \%$ |
| :--- | :--- | :--- |
| SG\&A Expense | $\sim 4.0 \%$ | $6.7 \%$ |
| Operating Margin | $\sim 1.6 \%$ | $3.7 \%$ |
| Net Income | $\sim 1.0 \%$ | $2.5 \%$ |

*As a \% of net sales. Reflects performance for the quarter ended December 31, 2013 for SCSC and for competitors (broadline technology distributors) based on the following publicly-filed results: IM (QE 12/28/13), SNX (QE 11/30/13), and TECD (FYE 1/31/13)

## Gross Margin \%

## SCSC vs. Broadlines



## Financial Margins Analysis



[^0]
## Return on Invested Capital

- ROIC is a key metric used to manage our business
- Executive compensation is directly tied to ROIC performance

| Mar '12 | Jun '12 | Sep '12 | Dec '12 | Mar ‘13 | Jun '13 | Sep '13 | Dec ‘13 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $13 \%$ | $18 \%$ | $17 \%$ | $15 \%$ | $13 \%$ | $17 \%$ | $17 \%$ | $16 \%$ |

ROIC, a non-GAAP measure, is calculated as net income plus interest expense, income taxes, depreciation and amortization (EBITDA) divided by invested capital for the period. Invested capital is defined as average equity plus average daily interest-bearing debt for the period. EBITDA excludes $\$ 48.8$ million in non-cash impairment charges for the quarter ended June 30, 2013. A reconciliation of the Company's non-GAAP financial information to GAAP financial information is provided in the Company's Form 8-K, filed with the SEC, with the quarterly press release for the period indicated.


## In Summary

- Leading distributor in the specialty technology markets we serve
- Attractive target markets
- Proven and focused business model
- Experienced and committed management team
- Balance sheet strength and financial flexibility
- History of consistent performance
- Positioned for growth



## ScanSource History



## Segment Financial Results - Q2 FY14

WW Barcode \& Security

| \$ in millions | Q2 FY14 |  |
| :--- | ---: | ---: |
| Qet sales | FY13 |  |
| Gross profit | $\$ 476.2$ | $\$ 489.1$ |
| Gross margin | $9.0 \%$ | $9.1 \%$ |
| Operating income | $\$ 13.0$ | $\$ 44.4$ |
| Operating income \% | $2.7 \%$ | $2.7 \%$ |

## WW Communications \& Services

| \$ in millions | Q2 FY14 | Q2 FY13 |
| :--- | ---: | ---: |
| Net sales | $\$ 264.4$ | $\$ 258.6$ |
| Gross profit | $\$ 34.5$ | $\$ 29.9$ |
| Gross margin | $13.1 \%$ | $11.6 \%$ |
| Operating income | $\$ 14.5$ | $\$ 11.1$ |
| Operating income \% | $5.5 \%$ | $4.3 \%$ |

## Two-Tier Business Model



## Appendix: Non-GAAP Financial Information

|  | Year Ended June 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2013 |  | 2012 |  |
| Return on invested capital (ROIC), annualized (a) |  | 16.0\% |  | 17.2\% |
| Reconciliation of Net Income (Loss) to EBITDA |  |  |  |  |
| Net income (loss) - GAAP | \$ | 34,662 | \$ | 74,288 |
| Plus: Income taxes |  | 18,364 |  | 36,923 |
| Plus: Interest expense |  | 775 |  | 1,639 |
| Plus: Depreciation and amortization |  | 8,457 |  | 9,580 |
| EBITDA |  | 62,258 |  | 122,430 |
| Adjustments: Impairment charges, including ERP \& goodwill, and Belgian costs |  | 50,893 |  |  |
| Adjusted EBITDA (numerator for ROIC)(non-GAAP) | \$ | 113,151 | \$ | 122,430 |
| Invested Capital Calculation |  |  |  |  |
| Equity - beginning of the quarter/year | \$ | 652,311 | \$ | 587,394 |
| Equity - end of quarter/year |  | 695,956 |  | 652,311 |
| Add: Impairment charges, including ERP \& goodwill, and Belgian costs. net of tax |  | 34,616 |  | - |
| Average equity |  | 691,442 |  | 619,853 |
| Average funded debt (b) |  | 15,405 |  | 92,125 |
| Invested capital (denominator for ROIC)(non-GAAP) | \$ | 706,847 | \$ | 711,978 |

Notes:
(a) Calculated as net income plus interest expense, income taxes, depreciation and amortization (EBITDA), annualized and divided by invested capital for the period. EBIITDA excludes non-cash impairment charges and costs associated with Belgian tax compliance and personnel replacement costs, including related professional fees.
(b) Average daily amounts outstanding on our short-term and long-term interest-bearing debt.

## Appendix: Non-GAAP Financial Information

## Return on invested capital (ROIC), annualized (a)

| Q2 FY14 |  | Q1 FY14 |  | Q4 FY13 |  | Q3 FY13 |  | Q2 FY13 |  | Q1 FY13 |  | Q4 FY12 |  | Q3 FY12 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 15.9\% |  | 16.9\% |  | 17.2\% |  | 13.3\% |  | 15.2\% |  | 17.0\% |  | 18.1\% |  | 13.5\% |
| \$ | 18,298 | \$ | 19,437 | \$ | $(13,315)$ | \$ | 13,978 | \$ | 16,357 | \$ | 17,642 | \$ | 19,785 | \$ | 14,756 |
|  | 9,511 |  | 9,002 |  | $(6,352)$ |  | 7,202 |  | 8,417 |  | 9,097 |  | 8,846 |  | 7,049 |
|  | 235 |  | 247 |  | 419 |  | 102 |  | 130 |  | 124 |  | 150 |  | 254 |
|  | 1,778 |  | 1,869 |  | 1,594 |  | 2,274 |  | 2,275 |  | 2,314 |  | 2,242 |  | 2,754 |
|  | 29,822 |  | 30,555 |  | $(17,654)$ |  | 23,556 |  | 27,179 |  | 29,177 |  | 31,023 |  | 24,813 |
|  | - |  | - |  | 48,772 |  | - |  | - |  | - |  | - |  | - |
| \$ | 29,822 | \$ | 30,555 | \$ | 31,118 | \$ | 23,556 | \$ | 27,179 | \$ | 29,177 | \$ | 31,023 | \$ | 24,813 |
| \$ | 723,748 | \$ | 695,956 | \$ | 709,912 | \$ | 696,960 | \$ | 676,136 | \$ | 652,311 | \$ | 642,450 | \$ | 616,103 |
|  | 751,446 |  | 723,748 |  | 695,956 |  | 709,912 |  | 696,960 |  | 676,136 |  | 652,311 |  | 642,450 |
|  | - |  | - |  | 33,216 |  | - |  | - |  | - |  | - |  | - |
|  | 737,597 |  | 709,852 |  | 719,542 |  | 703,436 |  | 686,548 |  | 664,224 |  | 647,381 |  | 629,277 |
|  | 5,429 |  | 5,429 |  | 5,429 |  | 15,675 |  | 23,850 |  | 16,563 |  | 41,324 |  | 111,247 |
| \$ | 743,026 | \$ | 715,281 | \$ | 724,971 | \$ | 719,111 | \$ | 710,398 | \$ | 680,787 | \$ | 688,705 | \$ | 740,524 |

Reconciliation of Net Income (Loss) to EBITDA
Net income (loss) - GAAP
Plus: Income taxes
Plus: Interest expense
Plus: Depreciation and amortization
EBITDA (numerator for ROIC)(non-GAAP)
Adjustments: Impairment charges, including ERP \& goodwill
Adjusted EBITDA (numerator for ROIC)(non-GAAP)

## Invested Capital Calculation

Equity - beginning of the quarter
Equity - end of quarter
Add: Impairment charges, including ERP \&
goodwill, net of tax
Average equity
Average funded debt (b)
Invested capital (denominator for ROIC)(non-GAAP)

## Notes:

(a) Calculated as net income plus interest expense, income taxes, depreciation and amortization (EBITDA), annualized and divided by invested capital for the period. EBITDA excludes non-cash impairment charges.
(b) Average daily amounts outstanding on our short-term and long-term interest-bearing debt.


[^0]:    Note: Data from latest annual 10-K SEC filings based upon continuing operations.

    * SCSC EBITDA excludes impairment charges and Belgian tax compliance costs. See Appendix for reconciliation to GAAP measure.

