

# Upgrade to Engage and seriously level UP customer satisfaction. Yours and theirs.

## 7 incredible reasons to upgrade Jabra Pro and Biz customers to Engage

Millions of contact centers use Jabra Pro and Biz headsets, presenting a huge upgrade potential as the industry goes digital. So Level UP their experience with our AI-enabled Engage headsets. Deeper integration with key contact center solutions enables you to extend your customer's investment, with live call quality monitoring, proactive troubleshooting, and cutting-edge voice and comfort technology for an overall enhanced call experience.

1

### UPGRADED COMFORT

With new pressure-relieving ear cups and non-clamping designs for enhanced all-day wearability

2

### UPGRADED CALLS

Improved microphones & algorithms ensure you're always heard loud and clear

3

### UPGRADED COMPATIBILITY

With certification for all leading virtual meeting platforms

4

### UPGRADED AUDIO

Passive and Active Noise Cancellation options to suit every hearing situation

5

### UPGRADED DURABILITY

With endurance-improved designs rigorously tested and built to last, no matter what life throws at it

6

### UPGRADED INTEGRATION

Call and analytics integration with selected contact center platforms for easier data access and instant insights

7

### UPGRADED CUSTOMER SATISFACTION

New Engage+ voice coaching and analytics to improve customer scores in real time



INTRODUCTION

EVOLVE2

SPEAK2

ENGAGE

SOFTWARE

WHY JABRA

